

SW Regional Bulletin

Health & Social Care



e-Bulletin

Issue 5 June/July 2009

Mental Health Recovery in the South West

This recovery event was held on 14 May at Taunton Racecourse. The event was conceived by the South West Recovery Champions Group and hosted by the SWDC. The aim of the day was to celebrate progress in the South West, and consider the recovery process from individual perspectives and focus on the role of commissioning in promoting recovery outcomes.

Did it achieve its objectives?

The event proved to be very popular with over 80 delegates attending. The speakers and service user experiences were excellent and helped the audience to understand the meaning and purpose of recovery.

What next?

A selection of feedback suggests that:

- the network should continue and develop regionally;
- an interactive website for networking and sharing of ideas and practices should be established;
- more events like this are needed, to allow the continuation of good practice and implementation at a local level;
- more recovery training in the workplace and more "learning" from the experiences of service users;
- there should be more service user involvement in the commissioning process.

Our thanks to: the service users for sharing their experiences; the speakers for their practitioner perspectives; Aileen Edwards who chaired the day and David Dixon, the organiser.

For further information, please contact Jean Alger-Green at SWDC (jean.alger-green@swdc.org.uk 01278 432002)

A great day –
humbling and
informative

An extremely worthwhile
learning experience and
so valuable to discuss
issues with professionals
from other authorities

Excellent conference
– people speaking
about their
experiences - brave

The day has
given me much
to consider –
thank you

Contribute to forthcoming e-Bulletins

Please send information, by no later than the first Friday of the month, via email to carol.prescott@swdc.org.uk.

Contact us

The final pages of this e-Bulletin provide information on how to contact the **South West Development Centre**, **Department of Health South West** and the **Regional Improvement & Efficiency Partnership**.

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Creating An Innovative Culture - Guidance for SHAs: New Duty to Promote Innovation

<http://www.swdc.org.uk/news/wp-content/uploads/creating-an-innovative-culture-guidance-for-shas-new-duty-to-provide-innovation.pdf>

News

South West Development Centre



Independent Safeguarding Authority – Vetting & Barring Scheme Update

Click the link below to view or download this Update.

<http://www.swdc.org.uk/news/wp-content/uploads/independent-safeguarding-authority-newsletter-may-2009.pdf>

The Guardian Public Services Awards 2009

The Guardian Public Services Awards 2009 launched on 20 May 2009. Applications are now invited.

If your team has delivered excellence in a particular public service, the Guardian wants to hear about it.

To enter your team online, please visit <http://www.guardian.co.uk/publicservicesawards>

Download an entry pack at: <http://image.guardian.co.uk/sys-files/Society/documents/2009/05/15/PSA09-EntryPackmini.pdf>

The deadline for entries is 17 July 2009

Consultation on new registration standards

Care Quality Commission has launched the 12 week consultation on new registration standards.

Read more ... <http://www.swdc.org.uk/2009/06/consultation-on-new-registration-standards/>

New health taskforce to spot signs of violence against women

A new taskforce of health professionals working together to spot early signs of violence and abuse against women and girls was announced today.

Read more ... <http://www.swdc.org.uk/2009/05/new-health-taskforce-to-spot-signs-of-violence-against-women/>

News

Department of Health South West

Putting the patient in control

Patients are a step closer to getting more say over their healthcare services as plans for a national pilot project reach the next stage.

.Read more ... <http://www.swdc.org.uk/2009/05/putting-the-patient-in-control/>

News

Regional Improvement & Efficiency Partnership

Publications



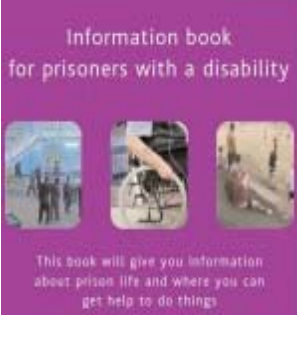
South West Development Centre (CSIP)



	<p>Eliminating Mixed Sex Accommodation http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/Professionalletters/Chiefnursingofficerletters/DH_098894?IdcService=GET_FILE&dID=192724&Rendition=Web</p>
	<p>Young People on Adult Mental Health Wards http://www.swdc.org.uk/news/wp-content/uploads/young-people-on-adult-mental-health-wards.pdf</p>
	<p>The NHS Constitution http://www.swdc.org.uk/news/wp-content/uploads/the-nhs-constitution.pdf</p>
	<p>Health and Nursing Care in the Criminal Justice Service - RCN Guidance for Nursing Staff http://www.swdc.org.uk/news/wp-content/uploads/health-and-nursing-care-in-the-criminal-justice-service-rcn-guidance-for-nursing-staff.pdf</p>
	<p>The Government's Response to the Health Select Committee Report on Health Inequalities http://www.swdc.org.uk/news/wp-content/uploads/the-governments-response-to-the-health-select-committee-report-on-health-inequalities.pdf</p>
	<p>The Year 2008-2009 http://www.swdc.org.uk/news/wp-content/uploads/nhs-chief-executives-annual-report-2008-09.pdf</p>

Publications

Department of Health South West

	<p>Changing Social Care - An Inclusive Approach http://www.swdc.org.uk/news/wp-content/uploads/changing-social-care-an-inclusive-approach.pdf</p>
	<p>Information book for prisoners with a disability (Easy Read) http://www.swdc.org.uk/news/wp-content/uploads/information-book-for-prisoners-with-a-disability-easy-read.pdf</p>
	<p>Information book for prisoners with a disability http://www.swdc.org.uk/news/wp-content/uploads/information-book-for-prisoners-with-a-disability.pdf</p>

Publications

Regional Improvement & Efficiency Partnership

Events

South West Regional Events

June 17

User Led Organisations (ULO), THE Key to Disabled Peoples' Life Chances

National Star College, Ullenwood, Cheltenham, Gloucestershire, GL53 9QU

Are you a disabled person, are you part of a Disabled Peoples' Organisation or do you work for a public body and have statutory duties to promote Disability Equality. If so then the South West Disability Equality Network's Annual Conference is for you. Click the link to view or download the flyer: http://www.equalitysouthwest.org.uk/esw/live/events/june/Final_Flyer.doc

Click the link for a booking form:

http://www.equalitysouthwest.org.uk/esw/live/events/june/Booking_Form.doc



June 18

Raising Dementia Awareness

Whitbourne House, Whitbourne Avenue, Park South, Swindon SN3 2JX

This event aims to raise awareness in our community for all persons who care for, or work alongside, persons with dementia.

In the current climate we are providing this informative day free to all who are interested; all I request is that you confirm your place in one of the following ways: E-mail to -

mmacneaney@swindon.gov.uk Phone - 01793 523003 Fax - 01793 523016 Write to Mark MacNeaney, Whitbourne House, Whitbourne Avenue, Park South, Swindon SN3 2JX

June 18

Shaping Fusion: Your User Led Organisation'

Isca House, Haven Road, Exeter EX2 8DS

This event aims to inform people of what fusion has been doing recently and what is planned for the future of Fusion in Devon. There are several exciting projects being worked on so please come along and hear all about them.

For further information, please contact Kelly Mavro Living Options Devon Isca House Haven Road Exeter, EX2 8DS Or email kelly.mavro@livingoptions.org Tel: 01392 456520 , SMS 07958 517919 , Fax: 01392 423427

June 19

Building our Equality Evidence Base in the South West

Venue TBC

Equality South West and RIEP have jointly commissioned work to develop a statistical data tool that will support the work of stakeholders and partners in the South West who share our interest in evidencing current inequalities as a first step towards demonstrably addressing them. As part of this work you are invited to attend a seminar demonstration on this equality data tool.

For further information, please contact Please contact

Jinny.Uppington@equalitysouthwest.org.uk or telephone 01823 250832

Events

South West Regional Events

June 20

Emotional Wellbeing in Primary Schools - Recognising Difficulty and Promoting Positive Outcomes

Centre Parcs, Longleat, Warminster, Wiltshire BA12 7PU

Click the link below for further details. <http://www.swdc.org.uk/news/wp-content/uploads/emotional-wellbeing-in-primary-schools-conference.pdf>

June 23

Sub-Regional Equality Bill Event

The Vassall Centre, Gill Avenue, Bristol, BS16 2QQ

For further information, please contact Jack Horwood E-mail:

jack.horwood@equalitysouthwest.org.uk Tel: 01823 250 816 Address: East Reach House, East Reach, Taunton, Somerset, TA1 3EN

Click the link below for a booking form

http://www.equalitysouthwest.org.uk/esw/live/events/june/Bristol_Delegate_Booking_Form.doc

June 23

NIACE/LSC Partnership Programme South West Mental Health Learning Event

Learning South West, Bishop's Hull House, Bishop's Hull, Taunton, Somerset, TA1 5EP

Click the link below to book your place online at: <http://moodle.niace.org.uk/moodle>

If you have problems booking in this way please contact Lin Westmoreland on 07917507487 lin.westmoreland@niace.org.uk or Susan Rees on 01162044256 susan.rees@niace.org.uk

June 24

Outcome-based Commissioning and Contracting

Taunton - Venue to be confirmed

Pressure is growing on organisations to deliver tangible and evidence based outcomes from their investment. Amongst other areas, the Department of Health's World Class Commissioning agenda is focusing the attention of the health economy on outcome thinking. This intensive one day course will teach you outcome based commissioning and contracting skills and how to apply them to a range of health and social care services.

For more information on the up and coming courses, please email enquiries to Rachel Taylor at rachel.taylor@publicinnovation.org.uk or call on 020 7922 7824.

Events

South West Regional Events

June 25

Crisis Resolution and Inpatient Acute Care Network Meeting

Canalside, Bridgwater

Improving the Patient Pathways.. An opportunity for Acute Service Providers to review and improve the Acute Pathway, from pre-admission to discharge and beyond

For further information, please contact Sue Miller (Email sue.miller@swdc.org.uk; Tel: 01278 432002)

June 29

Sub-Regional Equality Event

WPNSA, Osprey Quay, Portland, Dorset, DT5 1SA

For further information about this event, please contact Jack Horwood - E-mail:

jack.horwood@equalitysouthwest.org.uk; 01823 250 816; East Reach House, East Reach, Taunton, Somerset, TA1 3EN

Click the link below for a booking form

http://www.equalitysouthwest.org.uk/esw/live/events/june/Dorset_Delegate_Booking_Form.doc

July 1

Capacity, Consent and the Law - Mental Capacity Act 2005

The Mount Batten Centre, Plymouth PL9 9SJ

The Mental Capacity Act 2005 (MCA) places a statutory duty on healthcare staff (doctors, dentists, nurses, therapists, radiologists, paramedics etc) to assist individuals who may lack capacity to make their own decisions and permits those who have capacity to plan for a time when they may not, by creating an advance decision or a Lasting Power of Attorney. Research since the introduction of the MCA suggests that clinicians and other healthcare staff know very little about the Principles of the MCA or how they could demonstrate compliance with the MCA. The Deprivation of Liberty Safeguards became effective on the 1 April 2009 and is also part of the MCA. The safeguards apply to people in England and Wales who have a mental disorder and lack capacity to consent to the arrangements made for their care and treatment, which may amount to a deprivation of their liberty in hospitals and care homes.

For further information about this event please contact: Amanda Williams, Improvement and Development Manager MCA and DOLS - The South West Development Centre Mobile - 07825 843356 or Email - amanda.williams@swdc.org.uk

If you would like to attend please contact Julie Armstrong-Butler on 01278 432002 or email julie.armstrong-butler@swdc.org.uk

Events

South West Regional Events

July 1

Sustainability, Arts and Mental Wellbeing Conference

St Mathias Campus, University of the West Of England. Bristol

This ground breaking event is designed to bring together artists, health promotion specialists, public health, mental health practitioners and people with lead roles to promote sustainable strategies. The event is free but we are keen to get a cross section of people to attend so the applications will be selected to ensure that we have a mix of people from different organisations. We are inviting teams of up to ten people from each of the patches in the South West Region, to hear from leaders in their fields on the policies and practices that support making connections across sectors to improve mental well being in our communities

If you are interested in being part of a team in your local area please contact Sarah Joy Boldison on sarahjoy.boldison@swdc.org.uk; mobile: 07775684776 or Leeanne Caldwell on leeanne.caldwell@swdc.org.uk; 01278 432002.

Click the link below to download a copy of the flyer

<http://www.artsandhealthsouthwest.co.uk/cmfiles/1558/Sustainability%20Arts%20&%20Mental%20Wellbeing%20Flyer.doc>

July 7

Mental Capacity Act and Deprivation of Liberty Safeguards

Alexander House, Swindon

An introduction to the Mental Capacity Act and Deprivation of Liberty Safeguards (DOLS) and how it impacts on your work in a learning disability service. The Deprivation of Liberty Safeguards (DOLS) regulations came into effect on the 1 April 2009. They have been introduced to the Mental Capacity Act (MCA) 2005 and this means that anyone dealing with people who lack the ability to give consent will need to know how it will affect them

Book your place now using the booking form (link below) or if you have any further questions about the course then please contact our Training Officer - Products & Services: Shirley Potter Telephone: 01246 555043 Email: Shirley.Potter@arcuk.org.uk

Booking Form available at: <http://www.arcuk.org.uk/silo/files/1046.doc>

July 24-26

Mindfulness for Health and Well-Being

Sharpham House, Ashprington, Nr Totnes, Devon

Mindfulness-based stress reduction was developed as a way to bring the benefits of mindfulness meditation out from the boundaries of the Buddhist tradition and into mainstream society. This weekend retreat offers an opportunity to learn and experience mindfulness through various practices (involving sitting, lying down, or gentle movement) during which we bring attention to our sensations, emotions and thoughts. Much of the weekend will be in silence in order to support a deeper experience of mindfulness practice. Full instructions will be given, and there will be opportunities to share our experiences and to talk about how to take what has been learned back into everyday life. For more details and to book, contact: The Secretary

Sharpham Centre Sharpham House Ashprington Totnes Devon TQ9 7UT Tel: 01803 732542 e-mail: centre@sharphamtrust.org www.sharphamtrust.org/centre

Events

South West Regional Events

October 13

Mental Health First Aid Instructor Training (Cohort 23) - Days 1 & 2 of 7

Exeter

MHFA Instructor Training consists of 7 days with additional follow up support. The dates for the course in Exeter starting on 13th October 2009 are outlined below (each cohort will have up to 12 instructors). Instructors MUST attend all seven dates identified within their chosen cohort.

The cost of the Instructors training is £1900 plus VAT. Training dates are: 13, 14, 26, 27 & 28 October 2009 and 9 & 10 November 2009

Click below for accompanying documentation. <http://www.swdc.org.uk/news/wp-content/uploads/mental-health-first-aid-instructors-training.doc>

November 14

Emotional Wellbeing in Primary Schools - Recognising Difficulties and Promoting Positive Outcomes

Centre Parcs, Longleat, Warminster, Wiltshire BA12 7PU

Click below for further details. <http://www.swdc.org.uk/news/wp-content/uploads/emotional-wellbeing-in-primary-schools-conference.pdf>

Events

National Events

June 10

Quality and Outcome Framework in a Prison Environment

CAN Mezzanine, 32-36 Loman Street, Southwark, London SE1 0EH

Whether you are a commissioner or provider of prison healthcare services, the Quality and Outcome Framework toolkit will support the continuous improvement of primary care services in prisons. This intensive one day course will help you to understand the principles of the Quality and Outcome Framework and learn how to implement this in your own prison environment. Health Authority Leads for Prison Healthcare, PCT Chief Executives, Commissioning Managers and Prison Commissioners are strongly recommended to attend!

Click the link below for further information.

http://www.publicinnovation.org.uk/data/files/final_gof_in_a_prison_environment_london_5_feb_09.doc For enquiries, please contact Rachel Taylor on rachel.taylor@publicinnovation.org.uk or call on 0207 922 7824.

June 11

Alcohol, drugs & anti-social behaviour in rural areas: initiatives to turn the tide Nottingham

Rural areas, coastal towns, ex-mining areas and market towns continue to experience significant problems from drug and alcohol abuse, and from associated anti-social behaviour. Home Office funding, which was recently announced for 50 priority areas with the highest levels of alcohol-related disorder, included places such as North East Lincolnshire, Weymouth and Mansfield. This conference is a practically focussed event which brings together a wide range of expertise on rural substance misuse and anti-social behaviour. It is a fantastic opportunity for delegates to gain an insight into other rural initiatives, and to network with other delegates and with the speakers.

To book a place – or to request a printed programme: • ring Central Conference Consultants Ltd on 0115 916 3104 or email ccclimited@aol.com or book direct on the website

<http://www.ccclimited.org.uk>

June 11

Understanding Cultural Diversity

The Grange Centre, Surrey

This one-day course provides an introduction to cultural competence. It encourages participants to ensure that their services are accessible to all ethnic groups, and to be aware of the cultural values and background of all those they are supporting.

Book your place now using the booking form (link below) or if you have any further questions about our Understanding Cultural Diversity course then contact our Training Officer - Products & Services: Shirley Potter Telephone: 01246 555043 Email: Shirley.Potter@arcuk.org.uk

Booking form available at: <http://www.arcuk.org.uk/silo/files/1046.doc>

Events

National Events

June 12

The Arts and Mental Wellbeing - Making connections

The Lightbox, Surrey GU21 4AA

This conference aims to make the connection between the arts and their use in enhancing communication and understanding. The conference provides the forum to bring together artists, art therapists, researchers in the area of arts and health to discuss arts and the health field. This new and exciting conference will address ways of working including issues of risk and collaboration and partnership. Drawing on expertise in art therapies this conference will help you to hear about the latest developments in the field and create an opportunity to build meaningful connections with others involved in arts and health work

View the programme and booking form at:

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=Art3.pdf> or to book online, please go to:

<http://www.pavpub.com/pavpub/shopcart/inputuserdetails.asp?action=add&count=1&item=2839&ItemType=2&Conference=839>

June 15

Transformation of Adult Social Care: Putting People First

The Royal Commonwealth Society in London

This seminar brings together key figures from across sectors in the important debate on how to tackle the challenges set out by the Leitch report 2006 and become a world leader in skills. This involves: raising skill levels, improving both national productivity and international competitiveness and increase employment. The day encourages brief, focussed presentations followed by engaged discussion by all attending in a relaxed setting. It is hoped that it will make a valuable contribution to taking forward the issues.

Click the link below to book a place online

<http://www.cppseminars.org.uk/site/booking.cfm?do=form&fldCPPSref=ASC/246> For further information, please contact: Cheryl Shackleton, Associate Director cheryl@cppseminars.org.uk OR Sydney Roper, Director sydney@cppseminars.org.uk Tel: 01422 845 004

June 16-17

Solutions Focused Negotiation

Missenden Abbey Conference Centre, London Road, Great Missenden, Buckinghamshire HP16 0BD

The Solutions Focused Negotiation course will give participants:

- the "ART" criteria for effective negotiations,
- the "MAGIC" negotiation model,
- ample opportunity for skill-development on real-life negotiation challenges.

For further information, please visit <http://www.sfwork.com/jsp/index.jsp?lnk=460> To book a place or to discuss your particular needs call Sfwork on 08453 707145

Events

National Events

June 16

Real Employment Changes Lives

ORT House Conference Centre, London NW1

Real employment changes lives. Employment can give access to an enhanced standard of living, new skills and real community participation. All too often services have responded to the desire for work by offering unfocused training programmes, work 'experience' and frustration. There is a different way..... Whether local authorities have identified PSA 16 Employment as a key performance indicator or not, delivering employment support for people with learning disabilities or mental health problems is a critical part of local commissioning, development and delivery strategies. Delivering effective employment supports requires us to seek out and learn from success across traditional 'client' groups, providers and policy initiatives. Uniquely this event draws together best practice from the learning disabilities and mental health sectors.

View the programme and booking form at:

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=Real.pdf> or to book online, please go to:

<http://www.pavpub.com/pavpub/shopcart/inputuserdetails.asp?action=add&count=1&item=2847&ItemType=2&Conference=847>

June 17

Mental Health and Adults with Autistic Spectrum Conditions

ORT House Conference Centre, London NW1

Autistic spectrum conditions (ASCs) are lifelong, complex conditions resulting in mild to severe social, language and communication impairments. It is still relatively unknown but affects over 500,000 families throughout the UK. This prominent conference brings together leading experts in the field to discuss the central issues and practical management of both autism and Aspergers syndrome. Unlike other conference, this seminar brings mental health issues to the forefront, an area which is often overlooked. It will allow you to explore psychological interventions, service delivery and how to support people with autism through adulthood. Join us at this stimulating conference for the exchange of new ideas and privileged access to current thinking.

View the programme and booking form at:

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=AUTISM.pdf> or to book online, please go to:

<http://www.pavpub.com/pavpub/shopcart/inputuserdetails.asp?action=add&count=1&item=2841&ItemType=2&Conference=841>

Events

National Events

June 18

Gender on the Agenda

London

This event will offer a policy briefing and debate on gender and skills focusing on the unacknowledged gendering of the skills agenda, the particular ways in which the recession will impact on women and the implications of this for learning and skills policy and practice.

For further information, please contact, Gurjit Kaur (gurjit.kaur@niace.org.uk) Tel: 0116 204 2833 To view the full flyer and booking form, please visit:

<http://www.niace.org.uk/sites/default/files/GenderOnAgenda.pdf>

June 18

Security Issues in Forensic Mental Health Settings

The Law Society, 113 Chancery Lane, London WC2A 1PL

This multi-disciplinary conference is aimed at attracting nurses, psychiatrists and healthcare managers who work in and manage secure mental health services. It will focus on the broad principles underlying security in forensic settings as well as new developments in the field. There will also be an emphasis on relational security including professional boundary violations. Speakers will also explore how standards across the different settings can be established, implemented and safeguarded. Our speakers come from a variety of clinical, security and administrative backgrounds. The conference should deliver an up-to-date review of an important and controversial area, and should be of practical benefit to delegates in their clinical and managerial responsibilities. For further information, please visit:

<http://www.iop.kcl.ac.uk/events/?id=754>

June 19

The Service User Experience - Different ways of bringing this to the fore in Mental Health Teaching

The Training Room, Medical Annexe, The Radbourne Unit, DCGH, Uttoxeter Road, Derby DE22 3NE

This practical workshop will demonstrate and discuss 3 different ways of bringing the experience of service users into medical student education. Volunteer Patient Session; The use of simulated patients; Using Movies. It will draw on the experience of the teaching team at the Radbourne Unit (psychiatric unit), Derby City General Hospital and include the input of the service users and volunteer patients who have worked to develop this project. For further information email mary.wheatcroft@derbymhservices.nhs.uk or to book a place, please contact Melanie Spencer on 01332 623932 or email: melanie.spencer@derbymhservices.nhs.uk

Events

National Events

June 22-23

National Commissioning Conference

Aston Lakeside Conference Centre, Birmingham

Two days of debate and learning with leading practitioners and policy makers. Commissioning is complex, challenging and at the heart of good public services. The bleak economic outlook means the drive – and demand – for efficient services is increasing. This event is for commissioners and providers from across health and social care to share problems, discuss solutions and learn from each other's experiences. This conference aims to give delegates the whole picture so they leave inspired and equipped to make real improvements in the way they work. To view the programme, please go to:

<http://www.pavpub.com/pavpub/microsites/NCCJune2009/Programme.aspx> Information and booking form available at:

<http://www.pavpub.com/pavpub/microsites/NCCJune2009/Docs/Download.asp?ID=1> or to book online, please go to:

<http://www.pavpub.com/pavpub/shopcart/inputuserdetails.asp?action=add&count=1&item=2831&ItemTyp=2&Conference=831>

June 24

Innovation in Mental Health Seminar

Hallam Conference Centre, Hallam Street, London W1W 6JF

This event aims to provide delegates with 'good working practice' case study examples of the implementation of innovation in mental health projects. Presenters have been recognised in the HSJ 2008 Awards programme for their work. Hear about their practical experience, the benefits achieved and have the opportunity to examine how their work may be transferred to other healthcare service providers.

Click the link below to view or download the full brochure and booking form

<http://www.swdc.org.uk/news/wp-content/uploads/innovation-in-mental-health-seminar.pdf>

June 24

Outcome-based Commissioning and Contracting

Taunton - Venue to be confirmed

Pressure is growing on organisations to deliver tangible and evidence based outcomes from their investment. Amongst other areas, the Department of Health's World Class Commissioning agenda is focusing the attention of the health economy on outcome thinking. This intensive one day course will teach you outcome based commissioning and contracting skills and how to apply them to a range of health and social care services.

For more information on the up and coming courses, please email enquiries to Rachel Taylor at rachel.taylor@publicinnovation.org.uk or call on 020 7922 7824.

Events

National Events

June 24

Personalisation and Learning Disabilities - How do organisations change to meet the challenge?

ORT House Conference Centre, London NW1

For most organisations, delivering personalised support to people with learning disabilities means a complete shake-up of the rules of play. Tasks such as organising the staff rota take on a whole new meaning when you think about the range of personnel, the range of activities that might be involved and the financial systems required to manage those. This conference aims to give practical advice about the challenges that face smaller providers who are determined to embrace the personalisation agenda.

View programme and booking form at:

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=hft1.pdf>

June 24

Reducing Crime and the Fear of Crime: Building Public Confidence through Community Engagement

One Whitehall Place at The Royal Horseguards, Westminster, London

This special one-day conference, hosted by the Centre for Parliamentary Studies, provides a timely opportunity to examine the twin targets of reducing crime and increasing public confidence through effective partnership working across all sectors involved in early intervention and re-offending, in order to provide improved, coordinated and consistent services. Delegates will debate, share best practice and network with colleagues from across the community safety, social services and education sector, discussing innovative solutions to reducing the fear of crime and strengthening partnership working within the community.

Further information is available from: 14 Great College Street, London SW1P 3RX Tel: 0845 606 1535 Fax: 0845 606 1539 Email: info@publicpolicyexchange.co.uk

June 26

New challenges, new visions - Developing creative approaches to modernising mental health day services

ORT House Conference Centre, London NW1

From segregation to inclusion: where are we now? Day services have a vital role to play in the support and social inclusion of many people with mental health problems, but they must be supported to do it as well as possible. The modernisation of day services has proven challenging in many areas since commissioning guidance was published in February 2006. This highly prominent conference looks at how things have progressed since then and how far we have moved to achieve these aims. View the programme and booking form at:

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=NEWCHALLENGE.PDF>

Events

National Events

June 30

Personality Disorder and Forensic Services - New Ways of Thinking

ORT House Conference Centre, London NW1

The changing patterns in practice of managing personality disorders have resulted in a number of new initiatives as well as endorsement of some of the traditional modes of practice. The complexity and diversity of people presenting to services has resulted in a number of innovative approaches across a spectrum of care. Some of these are evidenced at the conference. This conference will explore the work being done by a range of agencies from different settings and sectors and will explore the therapeutic methods and models that are used to treat these disorders with the aim to share experiences and best practice solutions to aid the therapeutic process. The day will look at current trends and initiatives and will contain a strong practical component. View programme and booking form at:

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=pdfor.pdf>

June 30

Strategies for an Ageing Population

Business Design Centre, London

Following discussion with government stakeholders involved with the ageing agenda this event has produced a programme that aims to bring participants up-to-date with the latest major policy developments taking place to address the challenges and opportunities of an ageing society. In addition, a series of locally based case studies will home in on the local success stories as policy turns to action. Strategies for an Ageing Population will provide networking opportunities with over 400 key decision-makers from across the UK, joining 20 speakers and 19 exhibitors to discuss the latest topics impacting upon multi-agency work across a broad spectrum of services affected by the ageing population.

For further information or to book a place, please go to:

<http://www.govnet.co.uk/ageing/index.php>

July 1

How to Listen So Children Can Talk

Eastpoint Centre, Burgoyne Rd, Southampton SO19 6PB

Children and Young People try to tell or communicate in many ways, many of them not including speech. Adults need to be able to be with a child in a way that enables the child or young person to feel comfortable and heard on many levels. It should not be the child or young person's fault if the adult fails in this and the child or young person is not able to tell or to be heard. It will include information about how children and young people tell, what stops children and young people from telling, neurobiology, blame, shame, 'telling' behaviours and attachment. This will include how to listen when a child or young person has no speech.

For further information and for a booking form, please contact: Tel: 023 80 338080 or Email:

admin@cisters.org.uk or gfinch@cisters.org.uk

Events

National Events

July 7

Appreciative Leadership for Sustainable Improvement **Altitude Broadcasting and Corporate Studios, London**

This is a unique opportunity for you to take part in a facilitated and highly experiential event on an issue of key importance. Click the link to download or view the event brochure.

<http://www.kevinskinner.co.uk/documents/KSL%20appreciative%20leadership%20brochure.pdf>

July 7

Mental Capacity Act and Deprivation of Liberty Safeguards **Alexander House, Swindon**

An introduction to the Mental Capacity Act and Deprivation of Liberty Safeguards (DOLS) and how it impacts on your work in a learning disability service. The Deprivation of Liberty Safeguards (DOLS) regulations came into effect on the 1st of April 2009. They have been introduced to the Mental Capacity Act (MCA) 2005 and this means that anyone dealing with people who lack the ability to give consent will need to know how it will affect them.

Book your place now using the booking form (link below) or if you have any further questions about the course then please contact our Training Officer - Products & Services: Shirley Potter Telephone: 01246 555043 Email: Shirley.Potter@arcuk.org.uk

Booking form available at: <http://www.arcuk.org.uk/silo/files/1046.doc>

July 7

Parental Mental Health and Child Welfare **ORT House Conference Centre, London NW1**

This one day conference will launch the Social Care Institute for Excellence's new Parental Mental Health and Child Welfare guidance. The day will give an overview of key recommendations and training materials to support implementation of the guidance. As well as interactive workshops discussing implementation and best practice, the day will also feature a dynamic theatre performance from the Splinteractive theatre group, bringing the issues to life. Click the link below to view or download the programme and booking form

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=parent.pdf>

July 8

Putting Us First: Personalisation in Mental Health **ORT House Conference Centre, London NW1**

This conference is part of a new Mind project to increase the uptake of direct payments and individual budgets amongst people who use mental health services. It is funded by the Department of Health, and the programme is managed by the Norah Fry Research Centre at the University of Bristol (October 2008 - March 2010).

The conference will highlight the difference that can be made by people designing and managing their own support services. The conference has a positive learning focus, and will look to develop solutions and ways forward where there are currently barriers to making rights a reality.

Click the link below to view or download a copy of the programme and booking form

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=putting.pdf>

<http://www.swdc.org.uk/e-bulletins/>

Events

National Events

July 14

Mental Capacity Act and Deprivation of Liberty Safeguards

Centre for Professional Development, Oldham

An introduction to the Mental Capacity Act and Deprivation of Liberty Safeguards (DOLS) and how it impacts on your work in a learning disability service. The Deprivation of Liberty Safeguards (DOLS) regulations came into effect on the 1st of April 2009. They have been introduced to the Mental Capacity Act (MCA) 2005 and this means that anyone dealing with people who lack the ability to give consent will need to know how it will affect them.

Book your place now using this booking form (link below) or if you have any further questions about the course then please contact our Training Officer - Products & Services: Shirley Potter Telephone: 01246 555043 Email: Shirley.Potter@arcuk.org.uk Cost: £75 (£65 for ARC members)

Booking form available at: <http://www.arcuk.org.uk/silo/files/1046.doc>

July 14

The Equality and Human Rights Commission: Delivering Fairness for All

The Academy Conference Centre, Holiday Inn, Regents Park, London

With the launch in 2007 of the Equality and Human Rights Commission, the Government signalled a new era of championing equal opportunities for all, the protection of human rights and tackling discrimination at all levels and on all grounds be it race, gender, disability, age, sexual orientation, sexual identity, religion or belief. With the EHRC now well into its second year of operation, this major one-day conference, hosted by the Centre for Parliamentary Studies, will provide local practitioners with a valuable insight into how the Equality Body's vision, mission and priorities will be delivered. The conference will consider how the EHRC will safeguard the work of the legacy Commissions, incorporate the seven 'strands' of equality into a multidimensional framework and maintain a leading role in the reform process.

For further information please contact the Centre for Parliamentary Studies, 14 Great College Street, London SW1P 3RX, Tel: 0845 606 1535, Email: info@publicpolicyexchange.co.uk

July 15

Outcome-based Commissioning and Contracting

Swan House, 207 Balham High Road, Balham, London SW17 7BQ

Pressure is growing on organisations to deliver tangible and evidence based outcomes from their investment. Amongst other areas, the Department of Health's World Class Commissioning agenda is focusing the attention of the health economy on outcome thinking. This intensive one day course will teach you outcome based commissioning and contracting skills and how to apply them to a range of health and social care services.

For more information on the up and coming courses, please email enquiries to Rachel Taylor at rachel.taylor@publicinnovation.org.uk or call on 020 7922 7824.

Events

National Events

July 16

Women's Long Term Physical and Mental Health King's Fund, Cavendish Square, London W1

Most research into the effective long-term treatment for severe mental disorders is carried out with groups of men. However, the needs of mentally ill women in secure settings differ markedly from those of men. Drawing on the most contemporary thinking, this conference addresses the very specific needs of women and how their disorders affect families. Eminent speakers from the UK and Europe will review a variety of issues relating to the provision of treatment, the impact on families and the long-term physical health implications for treatment of women within secure and medium secure settings.

Click the link below to view or download the programme and booking form

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=woman1.pdf>

Click the link below to book online

<http://www.pavpub.com/pavpub/shopcart/inputuserdetails.asp?action=add&count=1&item=2849&ItemType=2&Conference=849>

July 20-22

IAHSA 09 Conference - Leadership Beyond Borders Queen Elizabeth II Conference Centre, London

This conference offers three days of education and networking opportunities that will bring the conference theme - Leadership Beyond Borders - alive! Each day participants choose from a wide array of educational sessions that will expose you to international perspectives on common challenges and opportunities in the ageing services sector. New Conference Features Highlights of this conference includes two new programme features: Poster Sessions and Global Cafés. These unique sessions will give you the opportunity to engage with your colleagues and exchange ideas and best practices in a casual and relaxed setting. To help participants select which sessions to attend out of more than 75 educational offerings presentation abstracts have been added to the website. Click the link below to visit the website at: <http://www.iahsa.net/LONDON/internalpage.aspx?id=5512&linkidentifier=id&itemid=5512>

September 9

The Past, the Present, the Future - 9th Annual Mental Health Education and Training Conference

Hendon Campus, Middlesex University

The conference will examine the role of education and training as an essential bridge between legislation, policy and practice. This will be done through: * presentations on the key themes of the past, present and future for mental health training and education * workshops concentrating on specific areas and challenges for education and training * discussion groups looking at achievements and challenges * a concluding session to evaluate the conference, draw together key messages and set the scene for the 2010 conference.

Click the link below to view or download the programme or booking form

<http://www.pavpub.com/pavpub/Common/Download.asp?ID=50&FileName=past12.pdf>

Contact us

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