

# e-Bulletin

Issue 36, November 2008

## Changes to accountability arrangements for Department of Health programme funded activity currently provided by CSIP – Paddy Cooney, Director



The Department of Health has strengthened its regional capacity through recruiting a Deputy Regional Director (DRD) for Social Care and Local Partnerships. This post is based in the Government Office and in the South West is held by Lynne Dean who was previously the Regional Development Agent for Social Care in CSIP South West

At the same time, CSIP has been working through the implementation of the recommendations from a national review which devolved responsibility for the Regional Development Centre from the Department of Health to the Strategic Health Authority (SHA).

Taken together, these have led to a consideration of:

- DH's policy support work - will be commissioned across adult social care and local partnerships; and
- How CSIP works as part of the SHA and the wider health community to support the development of their priorities.

The main implication will be the transfer from CSIP to the DRD in the Government Office of two staff leading programmes of work, namely Nye Harries with the Dementia programme and Sue Turner with the Valuing People programme. This will take effect from the 1 December 2008.

The other programmes within CSIP South West with their related staff will continue but again we will review with our partner agencies the most effective structure for the efficient delivery of those. In the longer term, we will be reviewing the use of the title CSIP and developing a new identity to reflect the changes in the way we work but this will not come into operation until April 2009.

In the meantime, we will be working closely with the SHA to ensure the best use of the expertise and resources within CSIP in delivering the SHA strategies in partnership with the wider health & social care community.

Where we are already working or engaged with you, it will be business as usual to complete the agreed tasks while these changes are going on.

### Contribute to forthcoming e-Bulletins

Please send information by email to [carol.prescott@csip.org.uk](mailto:carol.prescott@csip.org.uk) no later than 20th of each month.

### Contact us

The final page of the e-Bulletin provides information on how to contact us.

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# News



## Consultations

### [Safeguarding adults: a consultation on the review of the 'No Secrets' guidance](#)

The Department of Health, the Home Office and the Ministry of Justice have launched the national consultation on the review of the No Secrets guidance. Minister for Care Services, Phil Hope MP said: 'This consultation paper is about learning. It is about how we as a society learn to empower people - both the public and the professionals - to identify risk and manage risk.

Click below to read more.

<http://www.southwest.csip.org.uk/news/?p=152>

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### [Department of Work & Pensions Consultation on Welfare Reform Green Paper](#)

No one written off - reforming welfare to reward responsibility

This is a wide ranging document which contains many proposals and reforms across the benefit system, which affect all working age groups. It marks the further expansion of the rights and responsibilities agenda and also includes proposals for devolution down to the local area level and more freedoms for providers.

Click below to read more.

<http://www.southwest.csip.org.uk/news/?p=134>

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## Mental health

### [Older people's quality of life improved through national scheme](#)

Almost 100,000 older people have benefitted so far from a £60 million scheme to keep them in their homes and out of hospital and residential care, according to a report published today by Care Services Minister Phil Hope.

Click below to read more.

<http://www.southwest.csip.org.uk/news/?p=157>

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### [Choice and medication website launched](#)

A new website offering information about medications used in the mental health setting to help people make informed decisions about treatment was launched at the House of Commons last week, to mark World Mental Health Day, 10th October 2008.

Click below to read more.

<http://www.southwest.csip.org.uk/news/?p=150>

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### [3,000th dignity champion announced](#)

A nurse from Weston-super-Mare is the 3,000th volunteer to become a Dignity Champion, Care Services Minister Phil Hope announced today.

Jayne Biddiscombe joins other frontline staff, MPs and, most famously, Michael Parkinson, as a volunteer who commits to make a difference to the way older people are cared for.

Click below to read more.

<http://www.southwest.csip.org.uk/news/?p=159>

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# News

## [Landmark report published on World Mental Health Day](#)

Health Secretary Alan Johnson today welcomed publication of a landmark international report, which highlights that mental health services in England are leading the way in Europe.

Click below to read more.

<http://www.southwest.csip.org.uk/news/?p=163>

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## [Mentoring and Befriending Foundation](#)

The Mentoring and Befriending Foundation (MBF) provides guidance and support to organisations and practitioners involved in mentoring and befriending. As the national strategic body, MBF also works to influence policy and practice in the sector and across government.

Click below to read more:

<http://www.southwest.csip.org.uk/news/?p=172>

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## Social care

### [Transforming care and support - housing matters](#)

CSIP and Sitra are organising a series of joint events with a focus on the Reform of Care and Support, the Personalisation agenda and its impact on Housing with Support.

Click below to read more.

<http://www.southwest.csip.org.uk/news/?p=147>

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## Children and families

### [NICE implementation consultants visit all maternity units](#)

NICE guidance is being used to help shape and monitor the services provided by maternity units. The challenge is to integrate it with other sources of guidance – and to meet all service standards. These are the main findings so far from visits to maternity units in England by our implementation consultants. (See end of article for details of NICE guidance relevant to maternity units.)

Click below to read more.

<http://www.southwest.csip.org.uk/news/?p=128>

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## Health and social care in criminal justice programme

No news items this month

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## Commissioning

No news items this month

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# Publications



## Mental health

3 Keys to a Shared Approach in Mental Health Assessment (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/3-keys-to-a-shared-approach-in-mental-health-assessment.pdf>

The 2007-08 National Survey of Investment in Mental Health Services (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/the-200708-national-survey-of-investment-in-mental-health-services.pdf>

Mental Health and Smoking - A position statement (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/mental-health-and-smoking-.pdf>

National Mental Health Strategy Refresh (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/mental-health-strategy-refresh.pdf>

## Legislation

Mental Health Act 1983 Information Leaflets

[http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH\\_089275](http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_089275)

Mental Health Act 2007: guidance on the extension of victims' rights under the Domestic Violence, Crime and Victims Act 2004

[http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH\\_089408?IdcService=GET\\_FILE&dID=175099&Rendition=Web](http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_089408?IdcService=GET_FILE&dID=175099&Rendition=Web)

## Older People

SCIE Research Briefing 28: Assistive technology for older people (PDF Oct 2008)

<http://www.southwest.csip.org.uk/silo/files/assistive-technology-for-older-people.pdf>

## Race and Gender Equalities

Equality and Diversity in Local Area Agreements (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/equality-and-diversity-in-local-area-agreements.pdf>

Human Rights in Healthcare - A framework for local action (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/human-rights-in-healthcare--a-framework-for-local-action.pdf>

SCIE Research Briefing 29: Black and minority ethnic parents with mental health problems and their children (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/community-development-workers-for-black--minority-ethnic-communities.pdf>

# Publications

## Social Inclusion

National Mental Health Strategy Refresh (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/mental-health-strategy-refresh.pdf>

## Workforce

SCIE Resource guide 12: The learning, teaching and assessment of partnership work in social work education (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/the-learning-teaching-and-assessment-of-partnership-work-in-social-work-education.pdf>

The Sainsbury Centre - Policy Paper 8 - Mental Health at Work - Developing the business case (PDF Oct

<http://www.southwest.csip.org.uk/silo/files/the-sainsbury-centre--policy-paper-8--mental-health-at-work-developing-the-business-case.pdf>

## Social care

3 Keys to a Shared Approach in Mental Health Assessment (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/3-keys-to-a-shared-approach-in-mental-health-assessment.pdf>

Health is Global - A UK Government Strategy 2008 (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/health-is-global--a-uk-government-strategy-2008.pdf>

Position Paper 10 - Seldom heard - Developing inclusive participation in social care (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/position-paper-10--seldom-heard--developing-inclusive-participation-in-social-care.pdf>

Social Care Institute for Excellence - e-learning resources (Website - Oct 08)

<http://www.southwest.csip.org.uk/resources/latest-publications/scie-elearning-resources.html>

## Children and families

An Introduction to Residential Child Care - e-learning resource (Webpage Oct 08)

<http://www.scie.org.uk/publications/elearning/rcc/index.asp>

SCIE knowledge review 22: Working with challenging and disruptive situations in residential care: Sharing effective practice (PDF Oct 08)

<http://www.scie.org.uk/publications/elearning/rcc/index.asp>

# Publications

## Health and social care in criminal justice programme

Criminal Justice Liaison and Diversion Schemes - A Focus on Women Offenders (PDF Sept 08)

<http://www.southwest.csip.org.uk/silo/files/criminal-justice-liaison-and-diversion-schemes--a-focus-on-women-offenders.pdf>

In the dark - The mental health implications of Imprisonment for Public Protection (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/in-the-dark-the-mental-health-implications-of-imprisonment-for-public-protection.pdf>

Mental Health Briefing September 2008 - Criminal Justice Liaison and diversion schemes: A focus on women offenders (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/mental-health-briefing-september-2008.pdf>

Sainsbury Centre Briefing 36 - The police and mental health (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/sainsbury-centre-briefing-36--the-police-and-mental-health.pdf>

## Commissioning

Achieving the competencies - Practical tips for NHS Commissioners (PDF Oct 08)

<http://www.southwest.csip.org.uk/silo/files/achieving-the-competencies--practical-tips-for-nhs-commissioners.pdf>

# Events



## CSIP South West Events

**3 November**

**Building Capacity in User-Led Organisations**

**The Vassall Centre, Gill Avenue, Bristol BS16 2QQ**

This workshop offers a great opportunity for user-led organisations to find out about the Department of Health User-led Organisations Programme and to look at what is needed to develop their own capacity to deliver services locally. Click below for further information or contact Emma Bullen:

emma.bullen@csip.org.uk ☎ 01278 432002

<http://www.google.com/calendar/event?eid=X2NkaWppZTFsNnRnbWNiOWs2MWltY2I5azZjcmprYjIwNjI0NjJiOW02bGgzOGRyMWN0Z21jY3BrY2MgbjExZWplMG9xbXE3aDVIInzBubWVrMWVhdGVwbGhybDFaAQ&ctz=Europe/London>

**5 November**

**Building Capacity in User-Led Organisations**

**Taunton Rugby Club, Hyde Park, Hyde Lane, Bathpool, Taunton, TA2 8BU**

This workshop offers a great opportunity for user-led organisations to find out about the Department of Health User-led Organisations Programme and to look at what is needed to develop their own capacity to deliver services locally. Click below for further information or contact Emma Bullen:

emma.bullen@csip.org.uk ☎ 01278 432002

<http://www.google.com/calendar/event?eid=XzZ0aG00ZTFqY29vM2FiYjI2NWk2NGI5a2NvcTNhYmlyY29yM2liOXA2b3FtNmRobWM0cGpnY2oyNjAqbjExZWplMG9xbXE3aDVIInzBubWVrMWVhdGVwbGhybDFaAQ&ctz=Europe/London>

**6 November**

**National Framework for Children and Young People's Continuing Care Consultation Event**

**Exeter Racecourse**

This workshop is being run on behalf of the Department of Health. The workshop is aimed at NHS organisations (commissioners and providers), Local Authorities Children & Young People's Services (social care and education), Voluntary Sector, Independent Sector, Adult Continuing Care Leads. Click below for further information.

<http://www.google.com/calendar/event?eid=X2M5aWphcGoxY2xoNjRiYjI0NjI5a2NvcTNhYmlyNnNwamdiOWIjOG9qMGRqNGNnbzMyY3BsNmsgbjExZWplMG9xbXE3aDVIInzBubWVrMWVhdGVwbGhybDFaAQ&ctz=Europe/London>

**6 November**

**Building Capacity in User-Led Organisations**

**Plymouth Pavillions, Millbay Road, Plymouth, PL1 3LF**

This workshop offers a great opportunity for user-led organisations to find out about the Department of Health User-led Organisations Programme and to look at what is needed to develop their own capacity to deliver services locally. Click below for further information or contact Emma Bullen:

emma.bullen@csip.org.uk ☎ 01278 432002

<http://www.google.com/calendar/event?eid=XzZvbzI4YzIyY2RqM2NiOWg2ZGozY2I5azcwZjYjIwY2t2MzJiYjFjb3IzNHBoaWM1aGpjcDFwY2cgbjExZWplMG9xbXE3aDVIInzBubWVrMWVhdGVwbGhybDFaAQ&ctz=Europe/London>

# Events

## 7 November

### Building Capacity in User-Led Organisations

#### Poole Prodisability, Unit J1, 6 Vantage Way, The Fulcrum Centre, Poole, Dorset, BH12 4NU

This workshop offers a great opportunity for user-led organisations to find out about the Department of Health User-led Organisations Programme and to look at what is needed to develop their own capacity to deliver services locally. Click below for further information or contact Emma Bullen:

emma.bullen@csip.org.uk ☎ 01278 432002

<http://www.google.com/calendar/event?eid=XzZzcDY4ZGlyNmRpbThiOWg2dGk2NmI5a2NrcG00YjIwNnBqM2NiYjE2OWozMmViMzZjcG0yY2hrY2sgbjExZWplMG9xbXE3aDVINzBubWVrMWVhdGVwbGhybDFaAQ&ctz=Europe/London>

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## 12 November

### Individual Placement and Support (IPS) -Blandford

#### Crown Hotel - Best Western - DT11-7AJ

The Individual Placement & Support (IPS) model is widely recognised as being an effective approach in helping people experiencing mental ill health find and remain in employment. This event will look at the evidence for IPS and give examples of clients and services who have used it. Delegates will be able to share information and current practices and consider how to develop an IPS-based vocational service.

For more information contact Leeanne Caldwell 01278 432002 or [leeanne.caldwell@csip.org.uk](mailto:leeanne.caldwell@csip.org.uk)

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## 4 December

### Payments Event - THIS EVENT HAS BEEN RESCHEDULED

#### Taunton Racecourse

This event has been rescheduled provisionally for 5 March 2009 and is still in the planning process - Please contact Jean Alger-Green ([Jean.alger-green@csip.org.uk](mailto:Jean.alger-green@csip.org.uk) Tel: 01278 432002) for further information

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## 10 December

### Bridging the Gap

#### Taunton Rugby Football Club

A one day regional workshop to support planning and commissioning for accessible mental health services and support for people with learning disabilities. The event is for Commissioners of services for people with learning difficulties, Mental Health Local Implementation Plan Leads, Commissioners of Mental Health Services, local experts (eg senior practitioners/clinicians, invited via commissioners) and chairs of nominees of Practice Based Commissioning Consortia. For any queries or a booking form please contact Jane Rawlinson on 01278 432002 or email [jane.rawlinson@csip.org.uk](mailto:jane.rawlinson@csip.org.uk)

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# Events

## South West Regional Events

**3 November**

**Engaging People**

**Exeter**

The recent Empowerment White Paper makes the links between engagement and empowerment. But how can we create opportunities for participation which do empower individuals and communities? How can we enable people to engage in ways that lead to significant and sustainable change? This workshop considers the principles of participation, introduces the PA4Change process and presents a range of lively and accessible ways to involve and empower people. It is delivered in a participatory way that will have participants talking, laughing and actively learning. Click below for a booking form

<http://www.zebra.coop/images/stories/publicityMaterial/epbookingform.pdf>

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**5 November**

**Diversity Training**

**Barton Hill Settlement, Bristol**

This session aims to develop personal knowledge and skills to help in tackling inequality and discrimination in your own organisation, agency and the groups that you work with. The day is organised by the Black South West Network. The cost is £30/£40/£50 depending on membership status with the Black South West Network. To find out more please contact: sado@bswn.org.uk or BSWN, 5 Russell Town Avenue, Redleld, Bristol, BS5 9LT.

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**12 November**

**Engaging People**

**Plymouth**

The recent Empowerment White Paper makes the links between engagement and empowerment. But how can we create opportunities for participation which do empower individuals and communities? How can we enable people to engage in ways that lead to significant and sustainable change? This workshop considers the principles of participation, introduces the PA4Change process and presents a range of lively and accessible ways to involve and empower people. It is delivered in a participatory way that will have participants talking, laughing and actively learning. Click below for a booking form.

<http://www.zebra.coop/images/stories/publicityMaterial/epbookingform.pdf>

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**12 November**

**Mental Health Awareness**

One of the aims of the workshop is to create a better understanding and acceptance of the experience of mental illness. This workshop opens up and explores this taboo and looks at: The realities and myths of mental illness not only by providing information but also through the personal experience of the trainers; Personal accounts of mental ill-health, what has helped and what hasn't helped; An insight into hearing voices; Stigma and discrimination; The positive side of having a lived experience; Recovery Methods.

For further information or to book on to the workshop, please contact Richard Brabrook: Learning and Development, 32 - 34 High Street, Honiton, Devon EX14 1PU T: 01404 42548 F: 01404 42243 Email:

[training@mindeastdevon.org.uk](mailto:training@mindeastdevon.org.uk) Website: <http://www.recoverydevon.co.uk/mind.html>

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# Events

**12 November**

## **North Somerset Local Involvement Network (LINK) Meeting**

**The Badger Centre, Weston super Mare, BS23 1JY**

The Local Involvement Network is a new way of supporting people to have their say on health and/or social care services. We are holding the above meeting and would encourage individuals, charity's and organisations who have an interest in these local services to come along. For further information.

Please contact Melanie Hatcliff on Tel: 01934 876806 or E-mail: [contact@nsomersetlink.co.uk](mailto:contact@nsomersetlink.co.uk)

Refreshments will be provided.

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**13 November**

## **Equality & Diversity Conference**

**Bodmin**

This conference is an opportunity for managers, supervisors and team leaders from health and adult social care to come together and learn more about the challenges faced in developing equality and diversity in a rural County. To find out more or to book a place please contact:

[Natalie.elston@swast.nhs.uk](mailto:Natalie.elston@swast.nhs.uk)

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**26 November**

## **Exploring Mental Health**

This is a follow-on workshop for people who have attended the "Mental Health Awareness" workshop. There will be lots of opportunities to ask questions and get involved. During the workshop, we will be looking at: Highlights in relation to Mental Health since the late 1800's; How people are diagnosed; Some of the "Common Mental Health Problems" (Neurosis); Psychosis and Personality Disorders that affect people and the ways that these conditions can be managed; Caring for someone experiencing mental ill-health; Self-harm; Strategies and Supporting someone with mental ill-health For further information or to book on to any of these workshops, please contact Richard Brabrook: Learning and Development, 32 - 34 High Street, Honiton, Devon EX14 1PU T: 01404 42548 F: 01404 42243 Email: [training@mindeastdevon.org.uk](mailto:training@mindeastdevon.org.uk) Website: [www.recoverydevon.co.uk/mind.html](http://www.recoverydevon.co.uk/mind.html)

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**26 November**

## **Personalisation and Transforming Adult Social Care**

**Cornwall**

What does it mean? Are you preparing your workforce? New Leadership and Management National Occupational Standards Are you prepared to use them? New Immigration Rules Are you aware of all the implications for your workforce? Visit the link below to view the flyer and booking form.

<http://www.southwest.csip.org.uk/silo/files/personalisation-and-transforming-adult-social-services.doc>

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**27 November**

## **Personalisation and Transforming Adult Social Care**

**Devon**

What does it mean? Are you preparing your workforce? New Leadership and Management National Occupational Standards Are you prepared to use them? New Immigration Rules Are you aware of all the implications for your workforce? Visit the link below to view the flyer and booking form.

<http://www.southwest.csip.org.uk/silo/files/personalisation-and-transforming-adult-social-services.doc>

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# Events

**27 November**

## **Good Practice Within a Changing Befriending Field**

**Junction 24 Ltd, Regional Rural Business Centre, Market Way, North Petherton, Somerset TA6 6DF**

This is an event for those individuals managing or coordinating a befriending programme and will provide practitioners with the opportunity to network with other befriending organisations and share befriending good practice. Topics that will also be discussed during the day include: • National and regional perspectives on befriending • Spotlight on managing and operating an effective befriending programme • Safe working practices for your volunteers, clients and staff team • Measuring the impact of your befriending programme To book a FREE place on the Somerset event please click on the link below or visit our website <http://www.mandbf.org.uk/regions/southwest/events/single/article/3140/84/>

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**28 November**

## **Personalisation and Transforming Adult Social Care**

**Somerset**

What does it mean? Are you preparing your workforce? New Leadership and Management National Occupational Standards Are you prepared to use them? New Immigration Rules Are you aware of all the implications for your workforce? Visit the link below to view the flyer and booking form.

<http://www.southwest.csip.org.uk/silo/files/personalisation-and-transforming-adult-social-services.doc>

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**1 December**

## **Personalisation and Transforming Adult Social Care**

What does it mean? Are you preparing your workforce? New Leadership and Management National Occupational Standards Are you prepared to use them? New Immigration Rules Are you aware of all the implications for your workforce? Visit the link below to view the flyer and booking form.

<http://www.southwest.csip.org.uk/silo/files/personalisation-and-transforming-adult-social-services.doc>

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**2 December**

## **Personalisation and Transforming Adult Social Care**

What does it mean? Are you preparing your workforce? New Leadership and Management National Occupational Standards Are you prepared to use them? New Immigration Rules Are you aware of all the implications for your workforce? Visit the link below to view the flyer and booking form.

<http://www.southwest.csip.org.uk/silo/files/personalisation-and-transforming-adult-social-services.doc>

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**3 December**

## **Personalisation and Transforming Adult Social Care**

**Dorset**

What does it mean? Are you preparing your workforce? New Leadership and Management National Occupational Standards Are you prepared to use them? New Immigration Rules Are you aware of all the implications for your workforce? Visit the link below to view the flyer and booking form.

<http://www.southwest.csip.org.uk/silo/files/personalisation-and-transforming-adult-social-services.doc>

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# Events

**3 December**

**Pre 16 and Post 16 Peer Mentor Coordinator training**

**Exeter Corn Exchange, EX1 1BU**

This event is for those individuals managing or coordinating peer mentoring within a pre or post 16 setting and aims to help you set up your own project, from planning stages through to implementation, education and development. To book a place on the event please click on the link below or visit our website <http://www.mandbf.org.uk/regions/southwest/events/single/article/2435/84/>

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**4 December**

**Pre 16 and Post 16 Peer Mentor Network Day**

**Exeter Corn Exchange, George Street, Exeter, EX1 1BU**

This is a free networking and information sharing event for those managing or coordinating a peer mentoring project within a pre or post 16 setting. Peer Mentors are also welcome to attend this event. To book a place on the event please click on the link below or visit our website <http://www.mandbf.org.uk/regions/southwest/events/single/article/2441/84/>

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**5 December**

**Personalisation and Transforming Adult Social Care**

**Swindon & Wiltshire**

What does it mean? Are you preparing your workforce? New Leadership and Management National Occupational Standards Are you prepared to use them? New Immigration Rules Are you aware of all the implications for your workforce? Visit the link below to view the flyer and booking form.

<http://www.southwest.csip.org.uk/silo/files/personalisation-and-transforming-adult-social-services.doc>

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**8 December**

**Solution-Focussed Communication (Day 1 of 2)**

**Plymouth Community Partnership, Old Treasury Building, Catherine Street, Plymouth PL1 2AD**

Tired of always looking at the problem? This two-day course will leave you thinking in a powerful new way. It may even change your life. The ideas, values and skills of solution-focused communication are helpful to anyone who works with people. The power of this approach has long been evidenced in helping services, community work and schools, but is becoming recognised also in staff / human resource management and organisational development. This course offers new communication skills and promotes personal development. You will have plenty of opportunity to practice throughout the course. Click below for further details and a booking form

<http://www.zebra.coop/images/stories/publicityMaterial/sf%20booking%20form%2C%20autumn%202008.doc>

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**12 December**

**Working with Dementia**

**The Armada Centre, Bristol**

This course has been designed to inform and enable people to understand terminology, recognise symptoms and be more specific in their description of dementia. There will be opportunity for discussion as the course looks at ways to work with and better care for people with dementia. The course is aimed at: All health and social care professionals, therapists, nurses, doctors, care managers, staff from the voluntary sector and residential and nursing homes. For further information and to book a place, please contact Matrix Training Associates on [admin@matrixtrainingassociates.com](mailto:admin@matrixtrainingassociates.com) or Tel: 01256 398928 For online booking go to: <http://www.matrixtrainingassociates.com/training.html>

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**15 December**

**Solution-Focussed Communication (Day 2 of 2)**

**Plymouth Community Partnership, Old Treasury Building, Catherine Street, Plymouth PL1 2AD**

Tired of always looking at the problem? This two-day course will leave you thinking in a powerful new way. It may even change your life. The ideas, values and skills of solution-focused communication are helpful to anyone who works with people. The power of this approach has long been evidenced in helping services, community work and schools, but is becoming recognised also in staff / human resource management and organisational development. This course offers new communication skills and promotes personal development. You will have plenty of opportunity to practice throughout the course. NB. This is a 2 day course. Day 1 takes place on 8 December 2008 Click below for further details and a booking form

<http://www.zebra.coop/images/stories/publicityMaterial/sf%20booking%20form%2C%20autumn%202008.doc>

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**22 January**

**Deprivation of Liberty Safeguards**

**Armada Centre, Bristol**

The Deprivation of Liberty Safeguards will have a considerable impact on NHS, PCT and local authority staff. This course provides the essential knowledge that staff need in order to work with and implement DOLS effectively and ensure compliance with the legislation. Practical issues in using the legislation are addressed. For further information, please contact Matrix Training Associates (email:

[office@matrixtrainingassociates.com](mailto:office@matrixtrainingassociates.com) or Tel: 01256 398929. For online booking go to:

<http://www.matrixtrainingassociates.com/training.html>

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**3 February**

**Setting Up a Successful Mentoring or Befriending Programme**

**Exeter Corn Exchange, George St, Exeter, Devon, EX1 1BU**

This event will be of interest to anyone setting up a mentoring or befriending programme and will help you formulate aims and objectives, establish appropriate structures, roles, policies and procedures, examine the monitoring and evaluation process and help you consider resourcing and financial requirements To book a place on this event click on the link below or visit our website

<http://www.mandbf.org.uk/regions/southwest/events/single/article/2317/84/>

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**5 March**

**Mentor and Befriender Volunteer Training for Programme Coordinators**

**Exeter Corn Exchange, George Street, Exeter, EX1 1BU**

This event is for those individuals responsible for the training of volunteer mentors and befrienders and will take you through the key elements of volunteer training, help you recognise the importance of learning styles when delivering training and to practice and appraise a range of activities appropriate for your training To book a place on this event please click the link below or visit our website

<http://www.mandbf.org.uk/regions/southwest/events/single/article/2292/84/>

The MBF also provide a wide range of further training for practitioners which you can view by visiting the MBF website

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# Events

## National Events

### 1 November

#### Telling Stories?' Attachment-based Approaches to the Treatment of Psychosis

##### Institute of Child Health, 30 Guildford St, London WC1N 1EH

This conference will explore the contemporary state of affairs with regards to the understanding and treatment of psychosis and will propose a new relational and attachment orientated paradigm for the 21st century. People deemed psychotic have been marginalized in society; their expression of internal terror is itself experienced as terrifying and is managed as a public health issue, historically by incarceration and restraint and more recently with medication, beginning with the insulin shock therapy of the 1930s and chlorpromazine in the 1950s. Click below for further information or contact: The Bowlby Centre, 147 Commercial Street, London E1 6BJ Telephone: 020 7247 9101 Email: [administrator@attachment.org.uk](mailto:administrator@attachment.org.uk) <http://www.johnbowlbycentre.org.uk>

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### 1 November

#### New Responses to Sexual Abuse

##### Southampton University, Hampshire, England

This Conference will help inform delegates and provide opportunities to explore current initiatives on responding to the complex and ever changing issue of child sexual abuse The conference aims to bring together representatives from Voluntary and statutory services to explore and better understand the impact of sexual abuse and how agencies, like CEOP are working to facilitate the protection of children. Click below for further information or Email: [admin@cisters.wanadoo.co.uk](mailto:admin@cisters.wanadoo.co.uk) or Telephone: 023 80 338080

<http://www.google.com/calendar/event?eid=YnA0MXBjamtrMmswdDdjZ2hydTcyY2xza2MgYXRtNTc5NDBkYXN0c2xvOGk3cG9lbW1nOGtAZw&ctz=Europe/London>

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### 3 November

#### Mind Out - LGBT Mental Health Conference 08

##### The Friends' Meeting House, Brighton

This exciting conference aims to give a national platform for LGBT mental health initiatives developed in Brighton and Hove, including LGBT mental health services, service user involvement, research, partnership working, community and strategic development. There will be opportunities to meet people from all over the country and a chance to build on a growing national network of LGBT mental health groups. The conference will have experiential elements and will be both stimulating and fun. Click the link below for further information. <http://www.lgbtmind.com/index2.htm>

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### 3 November

#### Reform of Care and Support System

##### Norwich

This stakeholder event, will be asking delegates to think about the future and to debate the principles behind a new care and support system, how we can share the responsibility for care and support and how we can set clear and fair rules about funding. Throughout the day there will be presentations, table discussions and electronic polling, asking you to think about the big picture in terms of the opportunities and the difficult decisions that have to be made when designing a new system. For further information regarding the registration process, please telephone 020 7261 8400 or email [careandsupportevents@coi.gsi.gov.uk](mailto:careandsupportevents@coi.gsi.gov.uk) To register for a place, please go to [www.coievents.co.uk/careandsupportnorwich](http://www.coievents.co.uk/careandsupportnorwich)

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# Events

## 4 November

### Leading Workforce Thinking

#### International Conference Centre, Birmingham

This conference promises a high quality programme, innovative thinking from high profile speakers and the chance to make connections through networking with colleagues. The conference offers a unique opportunity for healthcare leaders to discuss workforce issues, exchange views and ideas and expand their knowledge. Featuring a mix of thought-provoking plenary sessions, interactive workshops, in-depth master classes and a first class exhibition, this important event is your chance to take a step back from your day job, learn and be inspired. Click the link below for further information.

<http://www.nhsemployers.org/toolkit/conference.cfm>

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## 4 November

### Preventive Health 08

#### QEII Conference Centre, London

Preventive Health 08 conference, could not have come at a timelier juncture. Preventive Health 08 will be examining the drive towards patient power and how to engage the public to take more control of their health in a preventive environment. Join leading speakers, over 25 suppliers and 400 fellow delegates, to discuss such key issues as:

- \* The NHS and preventive health services
- \* Diversity of demand in preventive and curative medicine
- \* The pharmaceutical industry role in preventive care
- \* Lifestyle diseases: smoking, drinking, obesity
- \* Mental health and wellbeing
- \* Investment in research and development
- \* The National Strategy for Sexual Health and HIV
- \* How can healthcare systems respond to the challenge?
- \* Patient choice - public or private

Full programme available at the link below

<http://govnet.msgfocus.com/c/12P0oMCXXaP745Qum>

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## 5 November

### Leading Workforce Thinking

#### International Conference Centre, Birmingham

This conference promises a high quality programme, innovative thinking from high profile speakers and the chance to make connections through networking with colleagues. The conference offers a unique opportunity for healthcare leaders to discuss workforce issues, exchange views and ideas and expand their knowledge. Featuring a mix of thought-provoking plenary sessions, interactive workshops, in-depth master classes and a first class exhibition, this important event is your chance to take a step back from your day job, learn and be inspired.

Click the link below for further information.

<http://www.nhsemployers.org/toolkit/conference.cfm>

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# Events

## 6 November

### Leading Workforce Thinking

#### International Conference Centre, Birmingham

This conference promises a high quality programme, innovative thinking from high profile speakers and the chance to make connections through networking with colleagues. The conference offers a unique opportunity for healthcare leaders to discuss workforce issues, exchange views and ideas and expand their knowledge. Featuring a mix of thought-provoking plenary sessions, interactive workshops, in-depth master classes and a first class exhibition, this important event is your chance to take a step back from your day job, learn and be inspired.

Click the link below for further information.

<http://www.nhsemployers.org/toolkit/conference.cfm>

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## 7 November

### Working with the Mental Health Act and the Mental Capacity Act

#### Kings College, London

Further details available at: <http://www.southwest.csip.org.uk/silo/files/working-with-the-mha--mca.doc>

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## 10 November

### Mental Health and the Family: New Developments

#### Birmingham Council for Voluntary Services

The objective of this event is to update practitioners and service users about recent developments in the 'Think Family' approach. Guidance. For further information and to book a place, please go to:

<http://www.pmhcnw.org.uk/events/index.asp>

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## 10 November

### Reform of Care and Support System

#### Brighton

At the stakeholder event, we will be asking you to think about the future and to debate the principles behind a new care and support system, how we can share the responsibility for care and support and how we can set clear and fair rules about funding. Throughout the day there will be presentations, table discussions and electronic polling, asking you to think about the big picture in terms of the opportunities and the difficult decisions that have to be made when designing a new system. For further information regarding the registration process, please telephone 020 7261 8400 or email

[careandsupportevents@coi.gsi.gov.uk](mailto:careandsupportevents@coi.gsi.gov.uk) To register for a place, please go to [www.coievents.co.uk/careandsupportbrighton](http://www.coievents.co.uk/careandsupportbrighton)

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## 11 November

### Mental Health Awareness training for experienced practitioners and managers: Meeting the needs of adult learners with mental health difficulties - Policy and Practice

#### Newcastle Upon Tyne

Further information is available at: <http://www.niace.org.uk/conferences/TrainingCourses/MH-PM.htm>

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# Events

**11 November**

## **Mental Health Service Provider & Commissioner Forum**

**Chilford Hall, Balsham Road, Linton, Cambridge CB1 4LE**

This forum will provide organisations with a unique opportunity to raise awareness of their products and services and work in partnership with commissioners in the development of high quality, innovative mental health services for the region's population. Click below for further information and booking details. <http://events.eoe.nhs.uk/all/1486>

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**11 November**

## **Parent and Families Conference**

**Mercure Hotel Gatwick Surrey**

The National Centre for Young People with Epilepsy is hosting its first conference for parents and families affected by childhood epilepsy <http://www.kc.csip.org.uk/viewevent.php?date=2008-10-11&grp=1&action=viewevent&eid=1163>

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**13 November**

## **Young Parenthood: Infancy and Beyond**

**Alder Hey Education Centre, Alder Hey Hospital, Eaton Road, West Derby, Liverpool, L12 2AP**

For all those working in the perinatal field in public, academic, voluntary or private sector

<http://www.kc.csip.org.uk/viewresource.php?action=viewdocument&pid=0&doc=102188&grp=1>

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**14 November**

## **Deprivation of Liberty Safeguards**

**Kings College, London**

The Deprivation of Liberty Safeguards will have a considerable impact on NHS, PCT and local authority staff.. This course provides the essential knowledge that staff need in order to work with and implement DOLS effectively and ensure compliance with the legislation. Practical issues in using the legislation are addressed. For further information, please contact Matrix Training Associates (Email: [office@matrixtrainingassociates.com](mailto:office@matrixtrainingassociates.com) or Tel: 01256 398929. For online booking go to:

<http://www.matrixtrainingassociates.com/training.html>

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**14 November**

## **MWIA: NW Obesity Programme**

**Manchester Cathedral Visitors Centre**

This work has been commissioned by the North West Healthy Weight Framework Group in order to build knowledge, expertise and best practice in addressing mental well-being as a key determinant of obesity, in line with NICE guidance. This unique toolkit and training offers an opportunity to assess the potential impact of your Obesity Strategy or programme in order to improve its effectiveness in addressing well-being. The toolkit is based on a comprehensive set of factors linked to control, resilience, participation and inclusion. We will guide and support you through the MWIA process where you will identify recommendations for improving well-being using this robust and evidence-based approach. You will also develop indicators on how to monitor and evaluate impact. For further information contact:

[anthea.cooke@inukshukconsultancy.com](mailto:anthea.cooke@inukshukconsultancy.com)

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# Events

**14 November**

## **Perinatal and Infant Mental Health Conference**

**The Beardmore Conference Hotel Clydebank, Glasgow G81 4SA Scotland**

This conference is brought to you by Mellow Parenting and NHS G G & C, following the publication of the recent Headsup Scotland Infant Mental Health Report. Who should attend - The conference will be of particular interest to midwives, health visitors, psychologists, psychiatrists, indeed all those who work within perinatal and infant mental health within education, social care and health settings.

Click the link below for further information.

<http://www.lanarkshirementalhealth.org.uk/Resources/Perinatal%20and%20Infant%20Mental%20Health%20Conference.pdf>

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**19 November**

## **Outcome Based Commissioning and Contracting**

**CAN, 32-36 Loman Street, Southwark, London SE1 0EE**

Pressure is growing on organisations to deliver tangible and evidence based outcomes from their investment. Amongst other areas, the Department of Health's World Class Commissioning agenda is focusing the attention of the health economy on outcome thinking. This intensive one day course will teach you outcome based commissioning and contracting skills and how to apply them to a range of health and social care services

For further information about the course, please go to:

[http://www.publicinnovation.org.uk/data/files/outcome\\_based\\_commissioning\\_and\\_contracting\\_flyer.doc](http://www.publicinnovation.org.uk/data/files/outcome_based_commissioning_and_contracting_flyer.doc)

To book a place on the course, please go to: <http://www.eventbrite.com/event/168650438>

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**20 November**

## **Regional Offender Health Conference**

**TBC**

For further details please contact Angela O'Rourke, Health & Social Care in Criminal Justice Lead on 07970 908124 or email [angelaorourke.hscj@yahoo.com](mailto:angelaorourke.hscj@yahoo.com)

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**24 November**

## **Employment, Learning and Skills for People with Mental Health Problems: New Policy and Practice or Parallel Universe?**

**Holiday Inn, Victoria Station Road, Sheffield S4 7YE**

This conference will look at existing good practice in supporting people with mental health problems into employment, learning and skills, but will also examine the opportunities proposed in 'Workskills' and explore how they might be used for the benefit of people with mental health problems. For further information, or to download an application form or to reserve a place online, visit the NIACE website:

<http://www.niace.org.uk> Enquiries to NIACE Conferences Team - Tel: 0116 204 2833 / E-mail: [gurjit.kaur@niace.org.uk](mailto:gurjit.kaur@niace.org.uk)

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**24-25 November**

## **Sexually harmful behaviour**

**London**

The aim of this course is to facilitate an understanding of children and young people who display sexually harmful behaviours and develop appropriate responses.

Click the link below to view a flyer & application form

[http://www.nspcc.org.uk/Inform/resourcesforprofessionals/FreshStart/Training/courses/SHB\\_wda59389.html](http://www.nspcc.org.uk/Inform/resourcesforprofessionals/FreshStart/Training/courses/SHB_wda59389.html)

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# Events

**25 November**

## **Dignity Matters**

**New Connaught Rooms, 61- 65 Great Queen Street, Covent Garden, London WC2B 5DA**

A national conference to enable dignity champions to take ideas into reality. This event will include the launch of "Beyond Slogans-A New Framework for Assessing Progress with Dignity In Care" The conference is for dignity champions and those interested in the dignity campaign from health, local authorities, clinicians , commissioners, the independent sector, managers and practitioners. Please register by 14th November 2008 by clicking on the link below:

<http://spreadsheets.google.com/viewform?key=pPo42j0ZWRnps27pqHodUw> For further information, please contact Giselle Auguste on 0207 972 4606

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**26 November**

## **The Equality and Human Rights Commission: Developing the Ties That Bind Fairness for All** **One Whitehall Place, Westminster, London**

This major one-day conference, hosted by the Centre for Parliamentary Studies, will provide local practitioners with a valuable insight into the new Body's vision, mission and priorities. Participants will consider how the EHRC will safeguard the work of the out-going Commissions as well as incorporate the new equality 'strands' of religion/belief, sexual orientation/gender identity and age into a multi-dimensional framework.

Click link below for further information.

<http://publicpolicyexchange.co.uk/events/8K26-PPE.php>

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**26 November**

## **Is All Bereavement Traumatic? - The Experience of Families and Professionals**

**Royal Society of Medicine, 1 Wimpole Street, London W1G 0AE**

This conference aims to explore issues around bereavement and to address the impact on families and the professionals involved.

Click below for further information.

[http://www.childbereavement.org.uk/training/course\\_details/810](http://www.childbereavement.org.uk/training/course_details/810)

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**26 November**

## **Parental advocacy in the child protection process**

**London**

The law and processes relating to child protection are complex. Supporting parents faced with this system can be daunting for many reasons. This intermediate level course will use case studies to look at when and how a local authority can be involved in the lives of families. It will consider the duties and responsibilities of children's social care agencies. The course will also consider best practice in providing parental advocacy. This course will help those providing parental advocacy to improve existing practice, and help those who have not yet provided advocacy to prepare for this role. By the end of the course we hope that you will be more able to support parents whose children are involved with children's social care. And will be better equipped to build effective partnerships with the local authority.

Click below for further information.

[http://www.frg.org.uk/pdfs/Parental%20Advocacy%20\(Nov%2008\).pdf](http://www.frg.org.uk/pdfs/Parental%20Advocacy%20(Nov%2008).pdf)

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# Events

## 1 December

### Joining up Race Equality, mental health and housing - Working together for the way ahead

#### ORT House Conference Centre, London SW1

This conference will highlight the problems of the past, showcase what is good about the present and look to the future of housing provision for black and minority ethnic mental health service users. Click below for further information.

<http://www.pavpub.com/pavpub/conferences/showfull.asp?Conference=667>

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## 5 December

### Working with Capacity

#### Kings College (TBC)

Further information is available at: <http://www.southwest.csip.org.uk/silo/files/working-with-capacity-booking-form.doc>

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## 5 December

### Working with Depression & Anxiety in the Elderly

#### The Priory Rooms, Meeting & Conf. Centre, Friends Meeting House, 40 Bull Street, Birmingham B4 6AF

This one day course will provide participants with more understanding of how depression and anxiety present the elderly, a forum for discussion and time to explore ways of caring with people who are affected, as well as ways of preventing this happening. For further information, please contact Matrix Training Associates, 01256 398928 [admin@matrixtrainingassociates.com](mailto:admin@matrixtrainingassociates.com)

To book online, please visit: <http://www.matrixtrainingassociates.com/training.html>

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## 8 December

### Steps on the Journey

#### ORT House Conference Centre, London NW1

The conference will examine the issues around the implementation of the radical new agenda described by the term 'personalisation' in the context of mental health. Personalisation aims for a fundamental shift of power towards service users, giving them greater choice and control in the choice of treatments and support they receive, helping enable them to lead the lives they want. This study day will bring together all groups with a stake in personalised services and support to examine some of the recent developments around personalisation. It will also provide a platform for thinking on the future direction of personalised mental health services and the range of other support available. As a CSIP Contact you will be eligible to a 25% discount. To qualify you should quote GCSPN25 when contacting customer services. Click below for further information.

<http://www.pavpub.com/pavpub/conferences/showfull.asp?Conference=775>

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## 10 December

### Mental Health First Aid (MHFA) Promoting the recovery of good mental health

#### The Queen Elizabeth II Conference Centre, Broad Sanctuary, Westminster, London SW1P 3EE

This one-day event marks the launch of the English Mental Health First Aid (MHFA) national training programme. Attendees will benefit from: \* Unparalleled opportunities for networking and learning \* Practical examples to understand the opportunities that MHFA brings \* The employers perspective \* A 'taster' MHFA workshop \* Interactive facilitated sessions

Click below for further information and a booking form.

<http://www.southwest.csip.org.uk/silo/files/mental-health-first-aid-flyer--booking-form.doc>

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# Events

**12 December**

## **Deprivation of Liberty Safeguards**

**Priory Rooms, Birmingham**

This course provides the essential knowledge that staff need in order to work with and implement DOLS effectively and ensure compliance with the legislation. Practical issues in using the legislation are addressed. For further information, please contact Matrix Training Associates Email:

[office@matrixtrainingassociates.com](mailto:office@matrixtrainingassociates.com) or Tel: 01256 398929.

For online booking go to: <http://www.matrixtrainingassociates.com/training.html>

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**7 January**

## **The Flourishing City: The Role of Spirituality in Regeneration**

**Staffordshire University, Ashley Building, Leek Road, Stoke-on-Trent, ST4 2DF**

The third national multi-faith symposium held under the auspices of the NIMHE Spirituality Project, Staffordshire University and the Spirituality and Mental Health Forum This symposium will consider what makes a city a good place for citizens to live in, with national and local perspectives.

For further information or to request a booking form please contact: Mrs Barbara Brown, Staffordshire University, Faculty of Health, Leek Road, Stoke-on-Trent, ST4 2DF. Tel: 01782 294025. Email:

[b.j.brown@staffs.ac.uk](mailto:b.j.brown@staffs.ac.uk)

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**16 January**

## **Good Practice Within a Changing Befriending Field**

**Cornwall County Council, County Hall, Treyew Road, Truro TR1 3AV**

This is an event for those individuals managing or coordinating a befriending programme and will provide practitioners with the opportunity to network with other befriending organisations and share befriending good practice. Topics that will also be discussed during the day include: • National and regional perspectives on befriending • Spotlight on managing and operating an effective befriending programme • Safe working practices for your volunteers, clients and staff team • Measuring the impact of your befriending programme

To book a FREE place on the Cornwall event please go to the link below

[http://www.mandbf.org.uk/testing\\_events/good\\_practice\\_in\\_a\\_changing\\_befriending\\_field\\_truro/](http://www.mandbf.org.uk/testing_events/good_practice_in_a_changing_befriending_field_truro/)

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**29 January**

## **Ageing Population 09**

**QEII Conference Centre, London**

Welcome to our inaugural Ageing Population 09 Conference. Ageing Population 09 has been intensely researched to bring you all the hot topics related to providing services, care, training and employment opportunities for the rapidly growing number of older people in the UK. The invited chair for this year's event, Sir Michael Parkinson, has recently been appointed as National Dignity Ambassador in the government's drive to ensure that all older people using care and health services are treated with dignity and respect at all times. Sir Michael passionately feels that older people should be treated with "reverence and a bit of respect", and believes that a cultural change is necessary in our current ageing society. This year's high profile and prestigious conference will have more than 300 key decision-makers from across the UK, joining 20 speakers and 20 exhibitors to discuss and debate the issues at stake. Ministers are warning that England's social care system is heading towards a £6bn funding gap unless there is radical reform.

Click below for further information or to book a place online or Tel.0800 542 9585

<http://www.govnet.co.uk/ageing/index.php>

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# Newsletters

Children's Service Newsletter – October 2008

Institute for Public Policy e-Bulletin

The SUCH Project Newsletter - October 2008

# Contact us

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