



Bulletin

April 2008

Issue 30

National News

Care Services Improvement Partnership
Launch of the CSIP High Impact Changes for Health and Social Care

CSIP launched its High Impact Changes for Health and Social Care on 11 March 2008. They are designed to help achieve the seven positive outcomes for people using health and social care services set out in the White Paper Our health our care our say and further developed in Putting People First 2007.

Click below for further information or to download the publication.

<http://www.csip.org.uk/highimpactchangesforhealthandsocialcare>

Department of Work & Pensions
Support for the health benefits of work

The medical profession has pledged to do all it can to help patients enter, remain and return to work – because it's often in the individual's best interests.

Click below to read the full article.

<http://kc.csip.org.uk/viewdocument.php?action=viewdox&pid=0&doc=38033&grp=1>

Department of Health
The future regulation of health and adult social care in England: A consultation on the framework for the registration of health and adult social care providers

This consultation seeks views on: which health and adult social care services should require registration with the Care Quality Commission; and what the requirements for registration should be.

Click below for further information and to view a copy of the consultation document.

http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH_083625

Department of Health
£24 million Boost for health and social care

Voluntary and community care organizations around the country will share a £24million pot of Government grants, Care Services Minister Ivan Lewis announced on 2 April.

Bereaved military families are among those set to benefit, as charity Cruse Bereavement Care was awarded a £200,000 grant over three years to develop services for ex-military personnel and their families.

Click below to read the full article.

<http://nds.coi.gov.uk/content/detail.asp?NewsAreaID=2&ReleaseID=364245>

Department of Health
Directions made in respect of Local Involvement Networks

The Secretary of State has powers under primary legislation to give directions that are legally binding and must be complied with by the recipient. The Secretary of State has made two sets of Directions, both in respect of Local Involvement Networks (LINKs).

Click below to read the full article.

http://www.dh.gov.uk/en/Managingyourorganisation/PatientAndPublicinvolvement/DH_077654



Department of Health
'Working for a healthier tomorrow' – Dame Carol Black's review of the health of Britain's working age population

Carol Black, National Director for Health and Work, was commissioned in March 2007 by the Secretaries of State for Health and Work and Pensions to undertake a wide-ranging review of the health of Britain's working age population. The purpose of this commission was to develop a baseline understanding of the health of working age people and the impact this has on government, the economy and society; and to make recommendations to Government and wider stakeholders on how to improve the health of the working age population.

Click below to read the full article.

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_083560



Department of Health
Refocusing the care programme approach: Policy and positive practice guidance

Following the national consultation, Reviewing the Care programme Approach (CPA), and having considered the issues identified, this guidance updates policy and sets out positive practice guidance for trusts and commissioners to review local practice to refocus CPA within mental health services.

Click below to download a copy of the guidance

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_083647?ldcService=GET_FILE&dID=162322&Rendition=Web



Publications & Resources

Communities and Local Government
Lifetime Homes, Lifetime Neighbourhoods

This strategy aims to ensure that policies for housing and planning positively reflect the aspirations, changing lifestyles and the needs of us all. Our economy, our communities, and family life itself could not survive without the contribution older people make. To ensure this vital contribution is maintained people must be able to make the best choice for themselves about where and how they want to live, before and even as their circumstances change.

Click below to view or download a copy of this document.

<http://www.communities.gov.uk/documents/housing/pdf/lifetimehomes>



NIACE
From Compliance to Cultural Change - Disabled staff working in lifelong learning

This report sets out the major challenges we all face if the ambition for real inclusion for disabled staff is to be achieved. There is a clear problem about the under-representation of disabled staff in lifelong learning, and there is little evidence of organisations adopting a strategic approach to current and future disabled staff.

The full report, at a cost of £18.95, together with a summary report is available at:

<http://www.niace.org.uk/projects/commissionfordisabledstaff/Default.htm>



Care Services Improvement Partnership
Measuring health and care outcomes in Mental Health – Communications Update

A further update on CSIPs outcomes measures programme.

Click below to view or download a copy of the document.

<http://www.southwest.csip.org.uk/silo/files/csip-outcomes-measure-programme-update--february-2008.pdf>



Bolton, Salford & Trafford Mental Health NHS Trust
**Self-Injury - A Recovery and Evidence Based
Tool Kit**

This tool kit has resulted from the 2007 Trust-wide Self-Injury Audit, where 100% of services in the Trust identified the need for a Trust-wide tool kit in the assessment, care and treatment of people who self-injure.

Click below to view or download a copy of this document.

<http://www.southwest.csip.org.uk/silo/files/self-injury-toolkit-2008.doc>



Commission for Disabled Staff in Lifelong Learning
From Compliance to Culture Change

This report sets out the major challenges we all face if the ambition for real inclusion for disabled staff is to be achieved.

Click below for further information or to view or download the final report summary.


<http://www.niace.org.uk/projects/commissionfordisabledstaff/Default.htm>



Department for Children, Schools & Families
**Childhood Wellbeing – Qualitative Research
Study**

Click below to view or download a copy of this research document.

<http://kc.csip.org.uk/viewdocument.php?action=viewdoc&pid=0&doc=38001&grp=1>



Department of Health
Transition: Moving on well

A good practice guide for health professionals and their partners on transition planning for young people with complex health needs or a disability.

Click below to view or download a copy of this document.

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_083592?IdcService=GET_FILE&dID=162100&Rendition=Web




National Workforce Projects
The Education Workforce

The briefing paper introduces the importance of educational workforce planning in a patient-focused NHS.

Click below to view or download a copy of this document.

http://www.healthcareworkforce.nhs.uk/index.php?option=com_docman&task=doc_download&gid=566&Itemid=82




The Joint Commission on Human Rights
The Use of Restraint in Secure Training Centres

Human rights apply equally to people in detention. Detained children and young people are especially vulnerable. British law and practice call into question the Government's commitment to recognising the dignity and worth of children in detention. The Committee has previously drawn attention to physical assault on and restraint of children in detention which it saw as unacceptable contraventions of the UN Convention on the Rights of the Child (paragraphs 1-4).

Click below to view or download a copy of this document.

<http://kc.csip.org.uk/viewdocument.php?action=viewdoc&pid=0&doc=38031&grp=1>



Department of Health
**Safeguarding children in whom illness is
fabricated or induced:
A review of the implementation of the 2002
guidance within the NHS**

A review of how Safeguarding Children in Whom Illness is Fabricated or Induced (2002) has been implemented within NHS settings. The report makes a number of proposals for improvement.

Click below to view or download a copy of this document.

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_083583?IdcService=GET_FILE&dID=162072&Rendition=Web



Department of Health
**Tackling health inequalities: 2007 Status Report
on the Programme for Action**

The status report provides a review of developments against the data since the publication of the Programme for Action in 2003. It considers progress against the Public Service Agreement (PSA) target, the national headline indicators and against government commitments. The report highlights the challenging nature of the health inequalities PSA target for 2010.

Click below to view or download a copy of the status report.

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/DH_083471?ldcService=GET_FILE&dID=161626&Rendition=Web



Department of Health
**A guide to receiving direct payments from your
local council - a route to independent living
(March 2008)**

This guide offers advice to people who are thinking about or who are already getting direct payments from their local council social services department. We have tried to make it as accurate and helpful as possible, but you should still check the information for yourself. This is particularly important for legal issues. The guide contains information on where you can go for extra help.

Click below to view or download a copy of this document.

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_083561?ldcService=GET_FILE&dID=161919&Rendition=Web



National Events

Capita
**Sexual Violence Conference
Prevention, Prosecution and Victim Support
22 April 2008
Central London**

Attend this timely event to hear from expert speakers and forward thinking organisations on effective ways to tackle sexual violence. Take away examples of good practice and partnership working to benefit your organisation and improve service delivery in your area.

Click below for further information or ☎ 020 7808 5278

<http://kc.csip.org.uk/viewdocument.php?action=viewdox&pid=0&doc=38004&grp=1>



**Diabetes in Childhood & Adolescence
23 April 2008
NSPCC Centre, Beaumont Lays, Leicester**

Living with any serious medical condition in the midst of adolescence can be particularly difficult, and may lead to under-achievement and problematic behaviour in children and teens.

Click below for further information.

<http://kc.csip.org.uk/viewdocument.php?action=viewdox&pid=0&doc=38034&grp=1>



CSIP South West
**Interrupting the Spiral – Women in Contact with
the Criminal Justice System
24 April 2008
The Paragon Hotel, Birmingham**

This conference aims to influence commissioning processes for women in contact with the Criminal Justice System through:

- Recognising and valuing the voice of women.
- Highlighting women's health and wellbeing needs.
- Raising awareness of the Offender Health Care Strategy for Women.

Click below for further information.

<http://kc.csip.org.uk/viewdocument.php?action=viewdox&pid=0&doc=38051&grp=1>



International Institute of Child and Adolescent Health
Does Every Child Matter? The mental health and well being of children and young people
25 April 2008
Open University, Milton Keynes

A one day conference looking at the mental health and well-being of children and young people.

Click below for further information.

<http://kc.csip.org.uk/viewdocument.php?action=viewdox&pid=0&doc=37791&grp=1>



Department of Health
The Manchester Women's Conference
8-9 May 2008
Hulme Hall, Oxford Place, London

This Conference aims to develop priorities for action which will improve the physical health of mentally ill women. Progress will depend on a multidisciplinary approach from policy and health commissioners, and both mental health and primary care staff being aware of the potential responses to the problem.

Click below for further information or ☎ 0161 275 0714

<http://kc.csip.org.uk/viewdocument.php?action=viewdox&pid=0&doc=37796&grp=1>



Pavilion
Crisis Intervention: What can crisis resolution and home treatment and contribute to acute care
14 May 2008
ORT House Conference Centre, London

This conference aims to:

- Highlight the key messages from the National Survey of Crisis Teams (2005) and National Audit Office Crisis Teams study (2007)
- Consider the influences on national policy
- Promote the service users' voice within development of acute care services
- Highlight development needs within local services
- Present local examples of good practice in CRHT and acute care development.

Click below for further information or ☎ 01273 666703

<http://kc.csip.org.uk/viewdocument.php?action=viewdox&pid=0&doc=37795&grp=1>



West Midlands Public Health Observatory
Excellence in Public Health Conference 2008
Mental Health & Well-Being in the West Midlands
22 May 2008
Uttoxeter Racecourse

This informative and stimulating event provides an opportunity to hear from key note speakers on Well-being, Mental Health Promotion, and Inequalities and Mental Illness.

Click below for further information.

<http://www.westmidlands.csip.org.uk/mental-health/mental-health/mental-health-and-wellbeing/excellence-in-public-health-conference-2008.html>



NIACE
Supporting Learners with Mental Health Difficulties using the five sage process (RARPA)
22 May 2008 – London
11 June 2008 – Manchester
4 July 2008 - Birmingham

This interactive one day training workshop will enable participants to develop and discuss ways of recognising and recording progress and achievement for people with mental health difficulties with the aim of ensuring improvements in the quality and personalisation of the learner experience.

Click below for further information.

<http://www.niace.org.uk/conferences/TrainingCourses/MH-RARPA.htm>



NIACE
Mental Health Awareness training for experienced practitioners and managers: Meeting the needs of adult learners with mental health difficulties - Policy and Practice
10 June 2008 – Sheffield
30 September 2008 – Bristol
11 November 2008 – Newcastle Upon Tyne

Designed for experienced practitioners and managers, this training builds on the NIACE training courses Mental Health and Adult Learning and Skills introductory awareness and Mental Health Awareness for Information, Advice and Guidance Providers.

Click below for further information

<http://www.niace.org.uk/conferences/TrainingCourses/MH-PM.htm>



National Institute for Mental Health in England
**Learning in Partnership: Service Improvement
Leadership for Mental Health Service Users,
Carers & Service Providers
Commencing June 2008**

This course is accredited by the University of Surrey and will take place between June 2008 and April 2009. It consists of:

- 1 induction day
- 6 taught days
- 4 master classes
- 6 action learning sets, and
- 25-30 days allocated for participants to undertake a service improvement project in the field

Click below for further information.

<http://www.nimhe.csip.org.uk/our-work/service-improvement/service-improvement-course--20082009.html>



Learning & Skills Council
**Third Sector Peer Coaching Programme for
Learning and Skills
March 2008 – March 2009**

This is a new **free** programme running from **March 2008 to March 2009** for Third Sector providers of learning and skills and Third Sector organisations about to become providers.

For further information contact Rachel Hughes:
rachel.hughes@niace.org.uk; ☎ 0116 204 4217



South West Events

LivesThroughFriends
**It's for Everyone
8 April 2008
The Gloucester Resource Centre**

A one-day workshop examining: Effective support for self determination in social care good lives for the most excluded people.

Click below for further information or ☎ 01594 826700

http://www.livesthroughfriends.org/pdfs/glos_conf_1.pdf



CSIP South West
**Tying the Knot Between LINKs and
Commissioning
10 April 2008
Riverside Center, Exeter**

This event will explore the issues around the newly created relationships of LINKs and commissioning.

Click below for further information or ☎ 01278 432002

<http://kc.csip.org.uk/viewdocument.php?action=viewdox&pid=0&doc=37817&grp=1>



LivesThroughFriends
**Building Diversity - Nurturing Communities
14 April 2008
The Chepstow Hotel, Chepstow**

Supporting people, families, and communities to organise social care

Click below for further information or ☎ 01594 826700

http://www.livesthroughfriends.org/pdfs/chep_conf_3.pdf



CSIP South West
**Refocusing the Care Programme Approach
23 April 2008 – 10am – 3.30pm
Bridgwater Canalside Centre**

A conference for mental health service managers, practitioners and people who use services to consider the revised Care Programme Approach guidance, the values and principles it promotes, implications for practice and opportunities for improving services that it presents.

Click below for further information or ☎ 0278 432002.

<http://kc.csip.org.uk/viewdocument.php?action=viewdox&pid=0&doc=38075&grp=1>



No Limits
Training Skills 7300
8 & 9 May 2008
Yeovil

This two day training skills programme is suitable for all levels of training professional. The course objectives will enable you to:

- Adapt your style and material to suit the situation
- Work with difficult situations and people
Change tack quickly and without fuss
- Meet people's needs and expectations
- Handle your delegates' anxieties and nervousness
- Surprise your participants and yourself
- Make learning and development exciting and creative

Click below for further information

<http://kc.csip.org.uk/viewdocument.php?action=viewdocument&pid=0&doc=38008&grp=1>



MIND in Exeter & East Devon
Mental Health Awareness
14 May 2008
The Haven, 32—34 High Street, Honiton

A 1 day introductory workshop looking at:

- Public stereotypes
- Personal stories from people who have experienced mental ill-health and how they have coped with their experiences
- Case Study
- Recovery Approach

Click below to view or ☎ 01404 42548

<http://www.recoverydevon.co.uk/html/learningdevelopment/MIND-Training/Posters/Mental%20Health%20Awareness.pdf>



Developmental Disability Research & Education Group

Modern Approaches in Learning Disabilities
14 & 15 May 2008
Dartington Hall, Totnes

This residential conference at the picturesque Dartington Hall, Totnes will be of interest to practitioners in health, social services and education. Aspects of the latest research and current best practice will be presented and delegates will have the opportunity for poster presentation. The speakers include national and international experts in the field.

Click below for further information

<http://kc.csip.org.uk/viewdocument.php?action=viewdocument&pid=0&doc=37800&grp=1>



Exeter Arts & Therapies
Nature & Nurture: the image, the word, and the world
16 May 2008
Stoodleigh Court, near Tiverton, Devon

This conference will investigate the links between, and effective application of, the complementary understandings of development, growth, and resilience to creativity and health.

Click below for further information or ☎ 01392 677258

<http://www.insiderart.org.uk/default.aspx?contentid=9&eventid=53>



The Keepsafe and Be Safe Project
Making it fair: respectful intervention with disadvantaged young people who have enacted violence and abuse
19 May 2008
Bristol Marriott Royal Hotel

This workshop will address the **politics of intervention** by highlighting dilemmas and principles for just and respectful practice providing a number of practical interventions.

Click below for further information or contact Stephen Barry on 07789944508 or Jacqui Sayers on 01225-825075.

<http://kc.csip.org.uk/viewdocument.php?action=viewdocument&pid=0&doc=38010&grp=1>



South West Employment Network & CSIP SW
Improving the Odds – Sustaining Employment
22 May 2008
Exeter Racecourse, Kennford, Exeter

This event is designed to enable participants to feel more supported and informed in their work with people whose mental health affects their ability to find or sustain employment.

Click below for further information or ☎ 01392 208836.

<http://kc.csip.org.uk/viewresource.php?action=viewdocument&pid=0&doc=101764&grp=1>



MIND in Exeter & East Devon
Exploring Mental Health
11 June 2008
The Haven, 32—34 High Street, Honiton

This 1 day introductory workshop will look at:

- Highlights in relation to Mental Health since the late 1800's
- How people are diagnosed
- Anxiety, Bi-polar, Depression, Post Natal Depression, Personality Disorders and the ways that these conditions can be managed
- Caring for someone experiencing mental ill-health
- Self-harm
- Strategies and Supporting someone

Click below for further information or ☎ 01404 42548

<http://www.recoverydevon.co.uk/html/learningdevelopment/MIND-Training/Posters/Exploring%20Mental%20Health.pdf>



Cool Recovery
Families & Young People
26 June 2008 – 9.30am – 2.00pm
Townstal Baptist Church Hall, Cary Road.
Dartmouth

Further information about this conference is available from Cool Recovery. ☎ 01803 299511 or email: info@coolrecovery.org.uk



Cascade
Spring Programme 2007 & Booking Form

Click below to view or download a copy of the Programme and Booking form.

<http://kc.csip.org.uk/viewresource.php?action=viewdocument&pid=0&doc=101783&grp=1>



Insider Art
Programme for 2008

Click below to view or download a copy of the programme.

<http://kc.csip.org.uk/viewdocument.php?action=viewdocument&pid=0&doc=38032&grp=1>



Somerset St John Ambulance
Carer Support Programme

Somerset St John Ambulance with support from Somerset County Council provide a carer support programme to help people in a caring role. The programme is provided **free of charge** and includes lunch.

The programme is open to all carers over the age of 18 who provide voluntary care. The courses are run as four three hour sessions from 10.30am -1.30pm, including lunch, over four-five weeks.

For further information, please visit the website below or contact Jude Glide on 01823 345922

<http://www.sja.org.uk/sja/counties/somerset/carersupport-program.aspx>



Newsletters/Web Links

Care Services Improvement Partnership & Department of Health
The NHS Confederation Briefing – February 2008

Click below to view a copy of this Briefing.

<http://kc.csip.org.uk/viewdocument.php?action=viewdocument&pid=0&doc=38035&grp=1>



Click below to view a copy of this Newsletter.

<http://kc.csip.org.uk/viewdocument.php?action=viewdocument&pid=0&doc=38036&grp=1>



Department of Health
Just Plain Sense Multimedia Channel

"Just Plain Sense" is a brand new multimedia channel dedicated to talking about ideas and issues connected with both Equality and Diversity. What makes it novel is that you can either listen to it, or read transcripts of the key episodes where applicable.

Click below to visit this unique multimedia channel.

<http://christineburns.podbean.com/>



Department of Health
New website section on Dementia Strategy

Click below to view this section of the Department of Health website.

<http://www.dh.gov.uk/en/SocialCare/Deliveringadultsocialcare/Olderpeople/NationalDementiaStrategy/index.htm>



Noticeboard

Are you:

- A **man** who has experienced **domestic** or **sexual** violence (including forced marriage)?
- **Gay, lesbian, bisexual or transgender** and have experienced **domestic** or **sexual** violence?
- **Black** or a member of a **minority ethnic** community and have experienced **sexual** violence?

If the answer to any of these questions is **YES**, and you have tried to access services in **the past 5 years**, then we would like to talk to you about those services. We are conducting telephone interviews over the next few months to find out about the services you may or may not have used or had access to. If you would like to take part, or for more information please contact: **Emma on: 0117 9546788.**

Emma Williamson, University of Bristol, School for Policy Studies, 8 Priory Road, Bristol.

March – July, 2008.



To contribute to forthcoming CSIP SW Bulletins send information to Carol Prescott, by no later than 20th of each month, at carol.prescott@nimhesw.nhs.uk.

For more details about forthcoming EVENTS, and contact details for the CSIP SW team, go to <http://www.southwest.csip.org.uk>, or contact the CSIP SW office on 01278 432002.

