

# **Citizens, Social Care and beyond**



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# People's life chances are influenced by their social circumstances


It is clear that social factors have a powerful influence on all aspects of an individual's health. Numerous studies and research over the years have demonstrated that poverty and poor housing impact on our life chances, lead to increased levels of poor health and a lower life expectancy.

Torbay Care Trust Excellence Model

*“Social care exists to support people to overcome the barriers that they face to living a full and active life because of a disability, impairment or old age and to ensure that they have an equal chance to achieve their goals”*

Demos 08

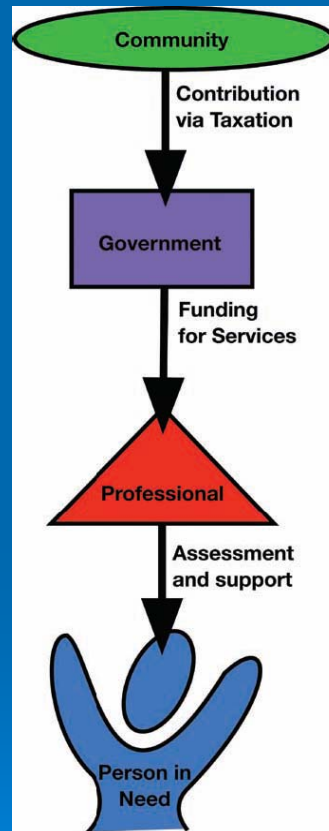
# Social What?

- Safeguarding Children and Adults
  - Assessment
  - 24 hour support
  - Help with Domestic Care
  - Information and Advice
  - Group work
  - Case work
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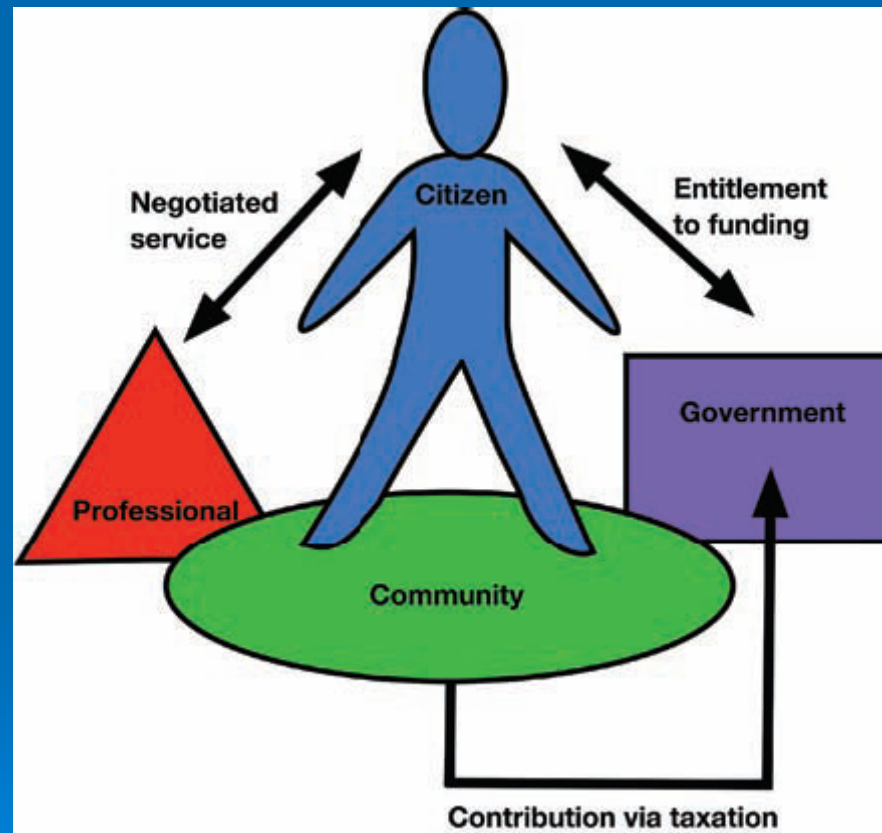
# Social Care

- Social Workers, Community Care Workers, Occupational Therapists
- Means testing
- Charging – yes
- Fair Access to Care Services – FACS, eligibility
- Care Management

# Professional Gift Model




# Citizen Model



# Putting People First

In the future, we want people to have maximum choice, control and power over the support services they receive”.




# Putting People First

- live independently;
- stay healthy and recover quickly from illness;
- exercise maximum control over their own life and where appropriate the lives of their family members;
- sustain a family unit which avoids children being required to take on inappropriate caring roles;

# Putting People First


- participate as active and equal citizens, both economically and socially;
- have the best possible quality of life, irrespective of illness or disability;
- retain maximum dignity and respect.

# Excellence in Care Torbay

- We should not intervene unless really necessary
  - People probably know best what they need
  - People are not defined by their difficulties
  - People have a right to live without fear or harm
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# Social Work

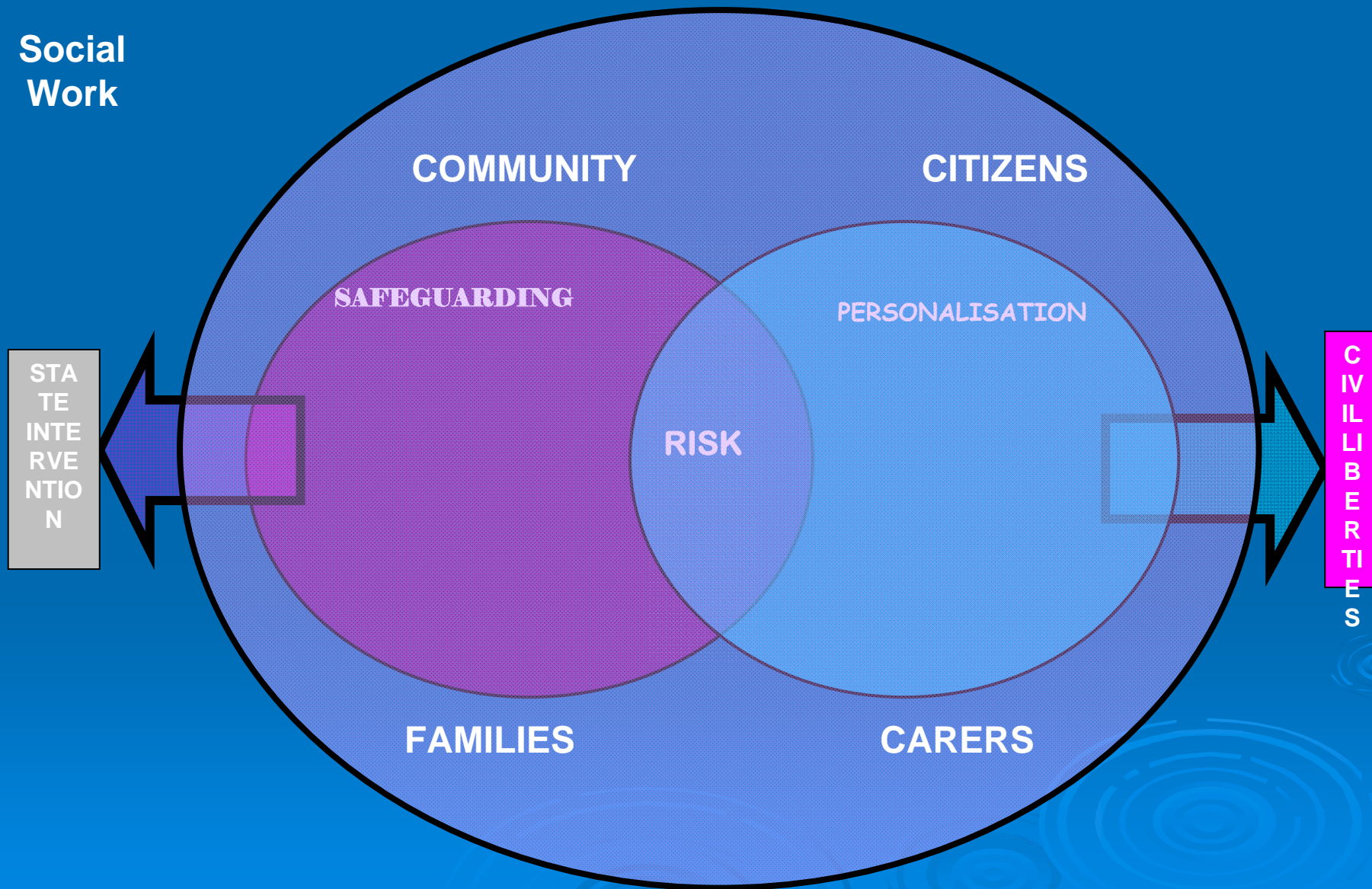
**“More than any other welfare state profession, social work seeks to understand the links between ‘public issues’ and ‘private troubles’ and seeks to address both.”.**



# Social Work themes;

- People's life chances are influenced by their social circumstances
- Social Work is about empowerment and change. People can take control of their situation and through this transcend the difficulties that they face.
- The most important Social Work tool is the relationship that we develop with the people we work with.
- Social Workers work with legislation to empower and protect people who are vulnerable

**Social  
Work**



**COMMUNITY**

**CITIZENS**

**SAFEGUARDING**

**PERSONALISATION**

**RISK**

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**FAMILIES**

**CARERS**

Choice and Control

**Personalised services**

**Safeguarding**

