



CSIP SW Acute Inpatient & Crisis Resolution & Home Treatment Network Update

Sept/Oct 2008 (4)

Welcome to the third short update on 'Acute Care' developments from both the National and Regional perspective.

Next Acute Network Meeting 2nd September: Taunton Rugby Club 10.00 -16.00

Responding to the Challenges in Service Improvement: The event provides the opportunity to discuss local service developments and innovation. We encourage attendees to share positive practice and afternoon workshop enables teams to find solutions to common problems. The programme will include presentations on challenges identified from the recent Healthcare Commission Acute Review & Local implementation of the **Productive Ward Methodology**. We will focus on systems or ways of working that have reduced the time spent on paperwork or in meetings and build upon the need to respond to the Healthcare Care Commission service Review. **If you would like to contribute or share your local time busting initiative, please contact Chris, Alan or Steve as we will follow up this event with a another network meeting on November 11th.** Notes from this meeting are available on the CSIP SW Website: <http://www.southwest.csip.org.uk/Septembermeeting>

Healthcare Commission Adult Mental Health Service Improvement Review 2007

At Last final scores for your Trust have arrived. The HCC have published the National Report and a further Service user & Carer focused report will be released in December.
<http://www.southwest.csip.org.uk/silo/files/the-pathway-to-recovery--a-review-of-nhs-acute-patient-mental-health-services-summary-document.pdf>

Promoting a more balanced and informed view of acute care in the media

Within the Acute Care Program, one of our key priorities is to promote a more balanced and informed view of acute care in the media, in order to counterbalance the consistently negative image which tends to dominate in the press. To address this we have formed a communications group with the NHS Confederation to:

- address current stigma and negative public perception re acute care and proactively promote a more balanced and informed view in the media
- actively promote best practice and positive stories regarding acute care.
- improve acute staff morale
- positively influence service user and carer perception of acute care

As part of our National communications framework we have developed a database of current positive practice examples and stories relating to key themes that have been collated into a core press briefing pack

to brief the media with positive Mental Health news. Information collated will be circulated to the media for use in feature articles, responding to national reports or launches of National Guidance. This provides an opportunity to promote your good practice at a regional and national level.

I have attached an explanatory note and template in order to collect the stories and positive examples. Completed templates should be submitted to Niall Smith, Senior Media Relations Officer at the NHS Confederation.

Open Up – Comic Relief looking for media spokesperson

The theme for Red Nose Day 2009 is going to be challenging the stigma and discrimination experienced by people who have or have encountered mental health problems. Comic Relief are looking for people who have been involved with Mental Health Media or the Open Up project, and are willing to talk about what they went through as part of their media campaign in the run up to Red Nose Day.

They are keen to cover the following subject areas:

- The reactions from family and friends when you disclose you have a mental health condition.
- Seeing a loved one experience mental distress.
- People who have had their access to their children restricted
- Young carers
- Bullying in their community.
- Discrimination in the workplace.
- Any stories of romance/relationships etc.

If you are interested and would like to know more, please email Paromita Saha p.saha@comicrelief.com or call 020 7820 5586.

Star Wards II

Star Wards II, with over 400 ideas was launched on the 18th June, and is a brilliant read and a 'must have' document. Two services in the SW get notable mentions. .

I also suggest you make copies available to those who lead Pre-Reg. courses, for nurses and OT's and encourage them to refer to the documents potential in their programmes?

The 2nd Momentum Event, or Star Wards Festival took place on for Sept 9th in North London, and took the form of a hugely stimulating interactive event with inspiring ideas, wonderful workshops and superb network opportunities. Marion Janner claimed it would be like Glastonbury without the mud and the drugs! To be honest it was better!

For information on what you missed contact Marion and her colleagues on www.starwardsfestival.org.uk

Management of Violence

The definitive guidance of the therapeutic management of violence is currently being agreed with the Department of Health and will include additional sections on: children and adolescents; older people; and sexual safety. The launch will coincide with the final agreement on the national scheme for the regulation of trainers and accreditation of training. Watch this Space! still no new news on this long awaited document.

Laying the Foundations DH Estates Briefing Note

Guidance on the development of new Mental Health Inpatient facilities is now published. Copies available from CSIP SW

<http://www.virtualward.org.uk/silo/files/csip-finalpdf.pdf>

Self Injury: A Recovery & Evidence Based Tool Kit

Bolton, Salford & Trafford NHS Trust have produced an excellent Self Injury Tool Kit that provides guidance on the assessment, care & treatment of people who self injure. It is available at:

<http://www.southwest.csip.org.uk/silo/files/self-injury-toolkit-2008.doc>

Update on New Ways of Working Acute Care National Sub-Group

'More than Just Numbers' provides guidance on Inpatient skill mix. The document complements the Laying the Foundations to provide a comprehensive toolkit to enable service providers to review and plan local service provision. As previously stated in this newsletter do not expect a statement of minimum staffing levels, the document aims to provide guidance on the skill mix of new teams to meet local need. It will supplement the existing NWW and Creating Capable Teams approaches.

Click the link below to download a copy of the document.

<http://www.southwest.csip.org.uk/silo/files/more-than-just-staffing-numbers--a-workbook-for-acute-care-workforce-redesign-and-development.pdf>

Gender Sensitive Acute Care Practice Guidance

Informed Gender Practice: Mental Health acute care that works for women, was published this July, available on <http://www.virtualward.org.uk> and hard copies from CSIP SW

Missing Patients Guidance & Toolkit

Following a pilot project in Manchester CSIP/NIMHE have prepared a self assessment toolkit that will enable you to benchmark your service provision against national Good Practice Standard and develop a local action plan. We anticipate publication of this guidance September 13th.

The National Audit Office Crisis Resolution & home Treatment Value For Money Report

The report was published in December 07, electronic copies can be downloaded from:
<http://www.nao.org.uk/publications/naoreports/07-08/07085.pdf>

Partnership in the Making Carers in Mental Health Training Workbook & DVD

CSIP SW have funded the development a workbook & DVD for acute inpatient staff. Watch this space for further information on it's availability.

Acute Spirituality Guidance

We plan to publish guidance on understanding and promoting the importance of spirituality for recovery. Guidance, posters are now published and will be sent to all acute wards and ACF leads in the SW..

Virtual Ward

If you would like examples of good practice and National Policy documents please visit the Acute Good Practice Website on <http://www.virtualward.org.uk> .

For further details on any of the publications please e-mail Alan Howard CSIP SW Acute Lead at alan.howard@dhft.nhs.uk or Chris Ellis, chris.ellis@awp.nhs.uk or alternately check out the CSIP SW website at <http://www.southwest.csip.org.uk>